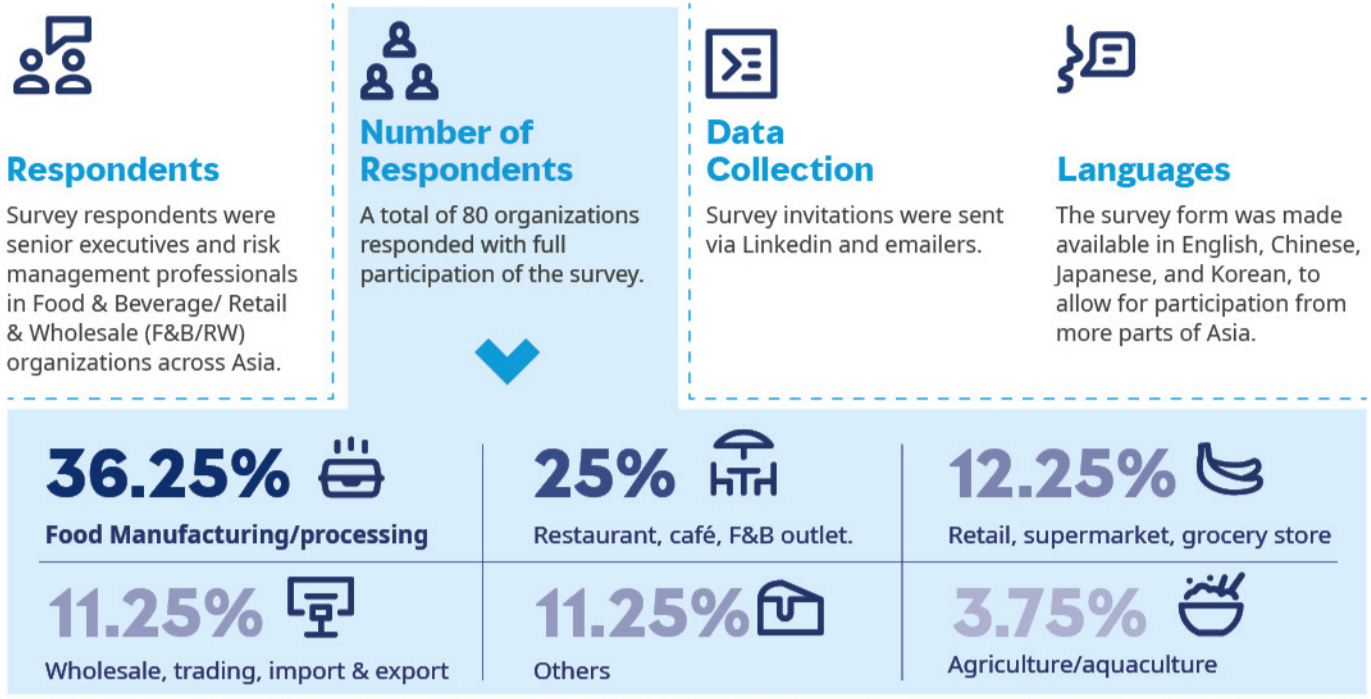


ASIA F&B / RETAIL WHOLESALE INDUSTRY SURVEY: KEY INSIGHTS AT A GLANCE

Towards the end of 2020 — the year when the COVID-19 pandemic took the world by storm — Marsh checked in with F&B / Retail Wholesale (F&B/RW) business leaders across Asia to better understand impacts, developments, concerns, priorities and outlooks from their insiders' points of views.

Here are what your peers within the industry have to share:

Who Participated in the Survey?



What did they share?

COVID-19 pandemic and its impact on financial performance

How has your organization's financial performance been affected by the COVID-19 pandemic?

- Significant negative impact of more than 10%
- Moderate negative impact of up to 10%
- No impact or negligible impact
- Moderate positive impact of up to 10%.
- Significant positive impact of more than 10%.



Respondents share their confidence levels in responding to some of the common risks faced within the industry. These risks are ranked below, from 1 (the one they are most confident in dealing with) to 7 (the one they are least confident in).

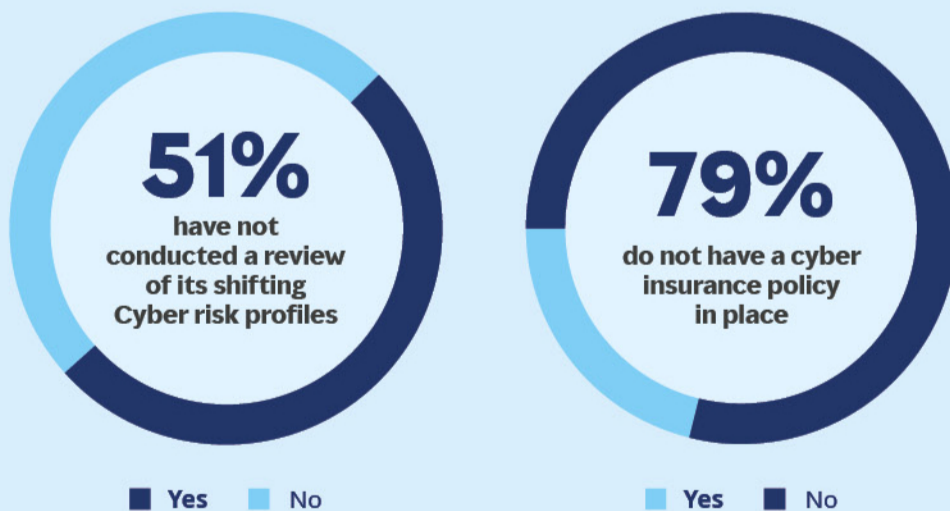


An interesting observation From the respondents' ranking of the fallouts from a food contamination/recall incident, most of them considered the non-monetary damages to be more impactful than the financial losses.



Review of cyber risk profile

Following the COVID-19 pandemic, e.g., work-from-home policies, interactions with delivery platforms, etc.



On the other hand, while F&B/RW firms have been rapidly adopting technology to adapt to the pandemic's restrictions and shifting operating environment, they do not feel adequately equipped to deal with the increased risk exposures.

Source: Marsh Asia Food & Beverage / Retail Wholesale Industry Survey Report

To find out more about these results, the insights derived from the survey and risk management advisory and tips related to each threat, read the full report now. >>>