## MARSH

## **Navigating the pandemic response lifecycle**

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	Helping you every st	tep of the way.				
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Pandemic stages	A BARRE	PRE-PANDEMIC	PANDEMIC INTERNATIONAL OUTBREAK	EXPONENTIAL PANDEMIC GROWTH & BUSINESS INTERRUPTION	PANDEMIC RECO	
		<ul> <li>No business or economic impacts.</li> <li>Uncertainty on how pandemics can impact markets and business operations.</li> <li>Opportunities to build resilience in the organisation.</li> </ul>	<ul> <li>Supply chain disruption and uncertainty.</li> <li>Specific travel restrictions.</li> <li>Volatility in financial markets.</li> <li>Miscommunication and misunderstanding on potential business impacts.</li> </ul>	<ul> <li>Widespread travel restrictions, infections and lockdowns significantly impacting vulnerable sectors.</li> <li>Uncertainty crippling business confidence and spending resulting in widespread revenue reductions.</li> <li>High risk of employee infection, working from home implemented and associated productivity losses.</li> <li>IT and operational constraints due to rapidly changing operating environment.</li> <li>Downsizing of the workforce to contain losses and maintain cash flow.</li> <li>Increased chances of litigation due to contractual disputes and liability exposures.</li> <li>Containment, contamination and compliance issues significantly impacting physical assets.</li> </ul>	<ul> <li>Slowly increasing but confidence and certa</li> <li>Stability in workforce and return to the work</li> <li>Supply chain recover</li> <li>Increased evidence of company failures.</li> </ul>	
Your challenges and how we can help	COST SAVINGS	ANNE STREES		<ul> <li>Insurance rebates: Business Interruption declared value review and updates. Liability insurance rebates.</li> <li>Claim insured losses: Claims Preparation for forced closures from governing bodies and settle outstanding claims.</li> <li>Reduce insurance premiums:         <ol> <li>Risk tolerance and optimal risk retention and limit reviews.</li> <li>Workers Compensation program design/consulting services.</li> </ol> </li> <li>Surety Bonds: Reduce utilisation of bank facilities and improve cash flow.</li> <li>Workers Comp Adjustments: Adjustment/CED monitoring and payments, exploring mid-term and fast track solutions.</li> <li>Premium Funding: Solutions to improve cash flow.</li> </ul>		
	EMPLOYEE WELLBEING AND PRODUCTIVITY	• Employee Benefit Programs	<ul> <li>Workplace social distancing strategies</li> <li>Staff communication plans</li> <li>Workplace profiling</li> </ul>	<ul> <li>Working from home: Home assessments, strategy, up skilling manager/supervisors.</li> <li>Workplace infection reduction strategies</li> <li>Mental Health and Wellbeing: Staff workshops, training, risk reviews, workplace stress education.</li> <li>Employee Assistance</li> <li>Financial Advice: Expert advice to our clients employees who are financially impacted.</li> <li>Employee Assistance Programs: Formal programs or adhoc support for our clients.</li> </ul>	<ul> <li>Return to Work Pro</li> <li>Fitness for Work As</li> <li>Change Manageme</li> <li>Emotional resilience</li> <li>Existing Life &amp; Sala Continuance Insura Health Checks</li> </ul>	
	CHANGING RISK PROFILE	Business Interruption Scenario     Workshops	<ul> <li>Pandemic Risk Vulnerability Assessment</li> <li>Pandemic Forecasting Models</li> <li>Liability Risk Identification</li> </ul>	<ul> <li>Working from home Cyber Threats: Risk Identification, Quantification and Mitigation.</li> <li>Workers Compensation: Risk Profile updates, advice and support for employee redundancy risks.</li> <li>Expat Support &amp; Advice: Specialist advice on coverage and compliance in a changing environment.</li> <li>Redundancy Seminars/Advice: Options and support around financial well-being.</li> </ul>	9-1	
	RISK MANAGEMENT	Business Continuity Plans	• Liability Risk	<ul> <li>Pandemic Rapid Response Advisory: 30 day action plan, specialist advisor secondment, risk assessments, crisis management.</li> <li>Financial Feasibility Study: Cost of retaining talent during business downturn vs making talent redundant and rehiring when business returns.</li> <li>Outsourced WHS/WC Solutions: For business looking to reduce non operations full-time equivalent.</li> <li>Economic Market Volatility Seminars/Advice: Protecting your capital (businesses/workforce).</li> </ul>		

## We're ready to help. Contact your Marsh representative now.

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VERY	POST-PANDEMIC				
isiness ainty. e numbers irkplace. ry. of	<ul> <li>Companies who respond effectively now quickly gaining market share.</li> <li>Significant hiring and HR demands.</li> <li>Changes to operational models and market dynamics.</li> <li>Recovery of financial markets.</li> <li>Companies and governments now more resilient to respond to pandemics in the future.</li> </ul>				
	Asset valuations				
ograms ssessments ent Advisory ce training ary ance	<ul> <li>Pre-employment fitness assessments</li> <li>Employee Benefits program</li> </ul>				
	Insurable Risk Identification and Insurance Gap Analysis				
	Post event response				

