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Cyber Self-Assessment Guide

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Overview

The Marsh Cyber Self-Assessment's topics and questions were developed by the Marsh Cyber Risk Practice and leading cyber insurers to provide a baseline client self-assessment of cybersecurity program maturity.

Completed Marsh Cyber Self-Assessment's responses can function as a baseline application for your cyber insurance.

The cybersecurity program maturity report is presented in a format aligned to the NIST Cybersecurity Framework. The report is provided based on the responses and is beneficial as a tool to review responses to prepare for underwriting discovery.

Two self-assessment formats are available. Your broker will communicate whether the Standard or Core format is appropriate for your organization.

Online Tool is Designed for Security and Ease of Use

Online access to the Cyber Self-Assessment enables:

Data security and access control are security issues top-of-mind for many organizations. Marsh's secure platform protects your information and access to it. Additional information security documentation is available upon requests.

Features of the online tool include the ability to add multiple users, an activity log to view every answer recorded by user email, ability to save as you go and text boxes next to every question to further elaborate any answers as needed.

Version control can be used when a prior assessment has been completed and updated assessment is needed with similar answers from the first completion.

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Navigating The Cyber Self-Assessment

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Signing In

Use the link www.lingbymarsh.com/cyber/login to access the self-assessment.

New users can click “create account password” to login and access their questionnaire.

Once a password has been successfully created users will be brought to the dashboard of their Cyber Self-Assessment and can start completing the assessment.

Should any issues occur when creating a password, or for any other access issues, support is available at LINQ.support@marsh.com.

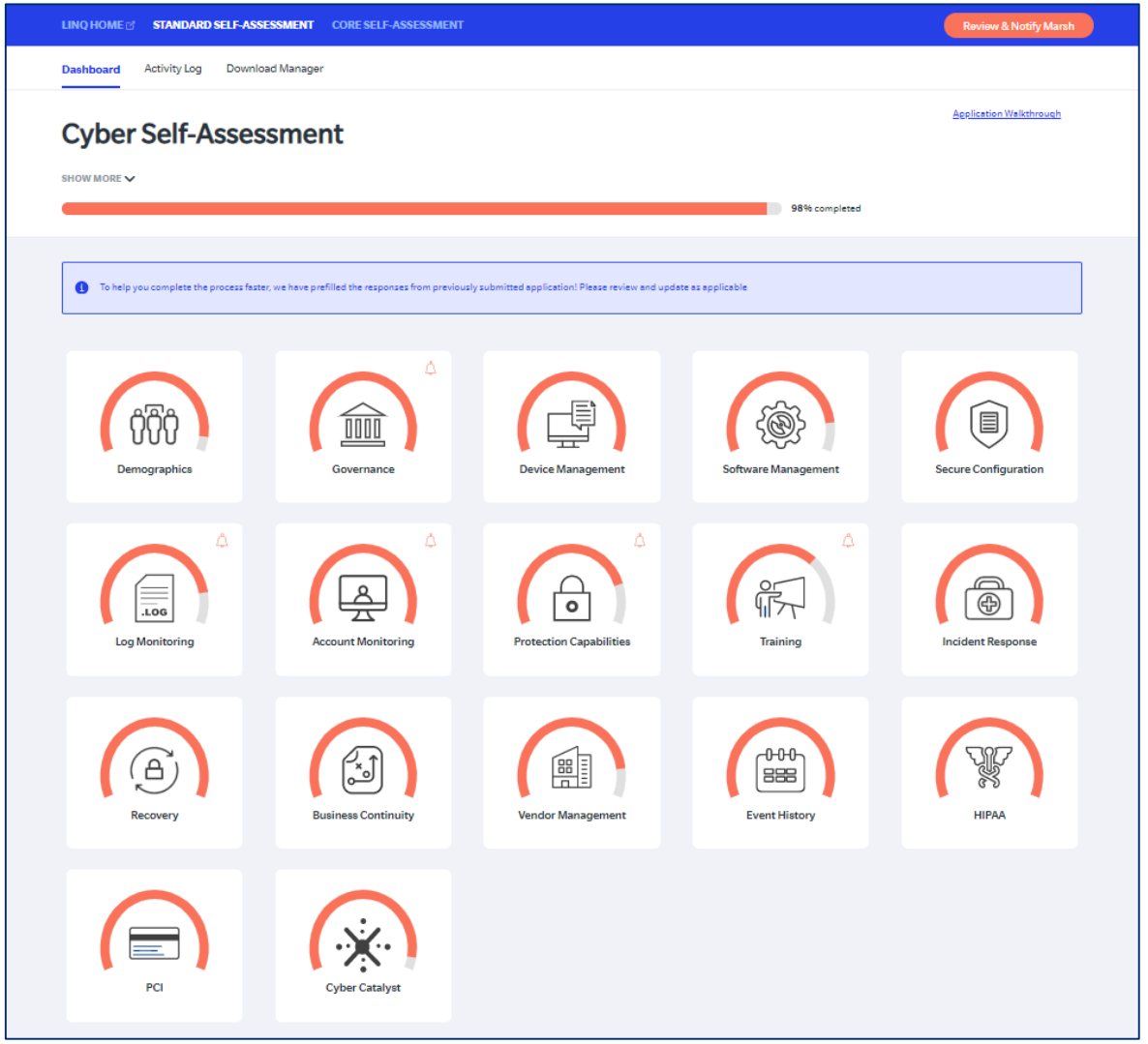
Key Features

Summary Page

Standard vs. Core Cyber Self-Assessment Format: Users can switch between the ‘Standard’ and ‘Core’ Cyber Self Assessments.

Completion Percentage: Progress tracking of both the entire self-assessment and each section can be viewed.

Alerts: Notification bell icons appears if a question has been added or updated.



Activity Log: These are the activities performed on the self-assessment, which can downloaded from the top right button.

Download Manager: Download your responses by selecting the desired sections to include.

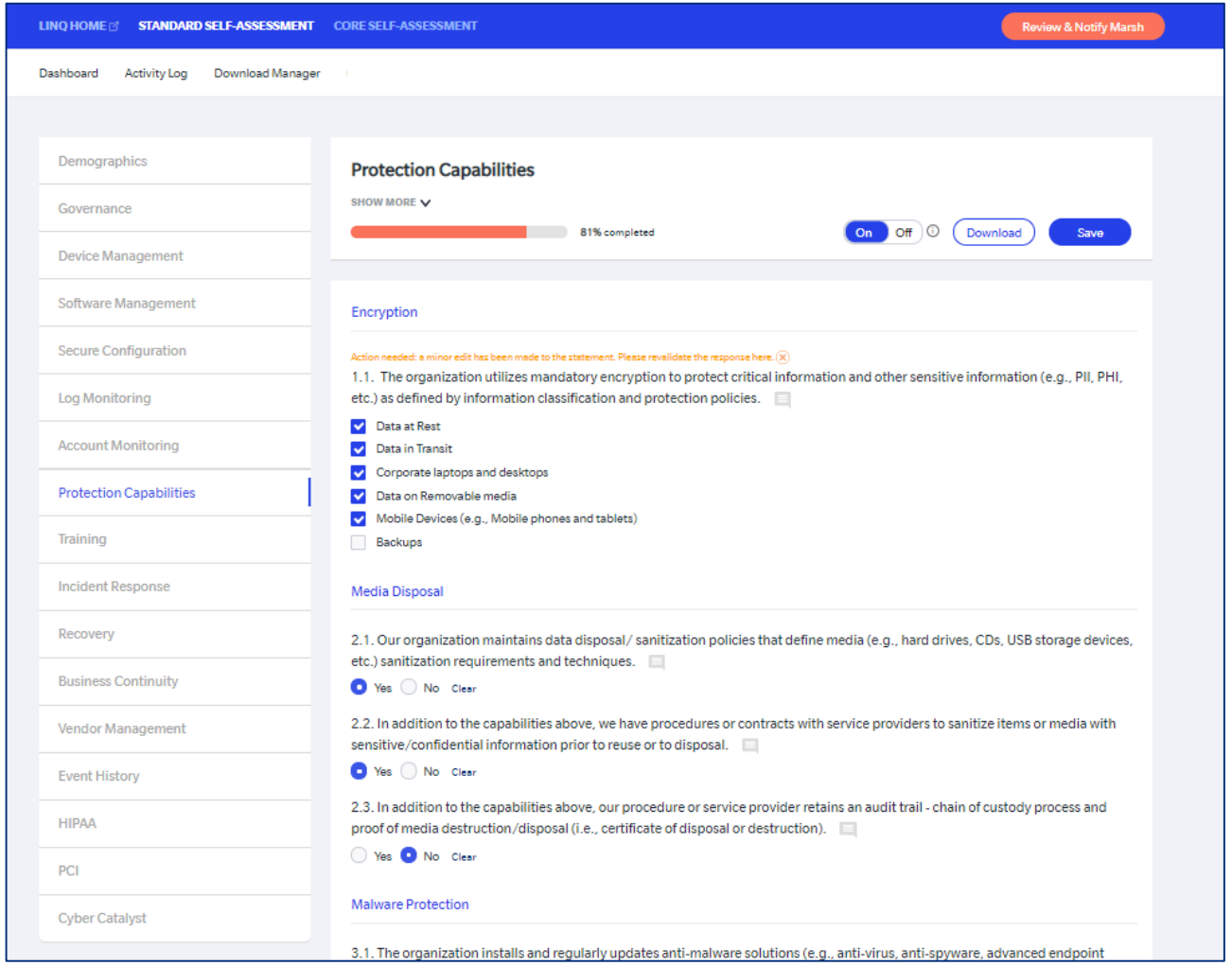
Review & Notify Marsh: When ready to review your organization’s responses, click the Review & Notify button. Marsh will then be notified of your company’s assessment completion.

Key Features

Inside Each Section

Turn Section On/Off: the toggle available inside each section allows a section to be turned “off” if not applicable to your organization.

Sections marked as “off” will not be counted in the overall completion percentage, and will not be editable until turned back “on”



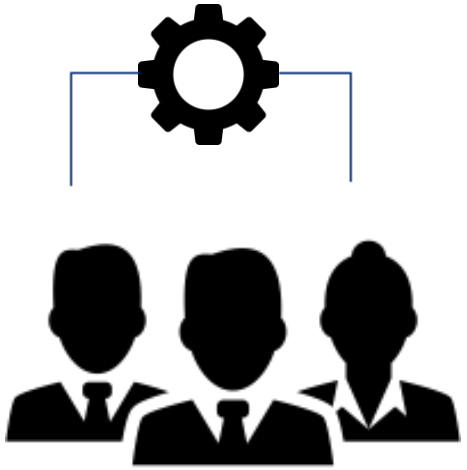
Additional Commentary: text commentary can be added to each question’s responses by clicking the speech bubble icon.

Collaboration Tool

Multiple Contributors: Designated contacts within your organization can access and contribute to the same shared Cyber Self-Assessment.

Common Contributor Roles: Risk Management/Treasury, IT/InfoSec, and General Counsel/Legal are the most common role of individuals who contribute responses to the Cyber Self-Assessment, however, access is not limited to colleagues in these functions. A sample subset of example topics is shown.

View All Questions: To view all up-to-date Cyber Self-Assessment topics and questions, contact your Marsh broker for a secure registration and login link.



Risk Management / Treasury	IT / InfoSec	General Counsel / Legal
•Governance •Business Continuity •Vendor Management	•Account Monitoring •Protection Capabilities •Incident Response	•Regulatory Compliance •Event History

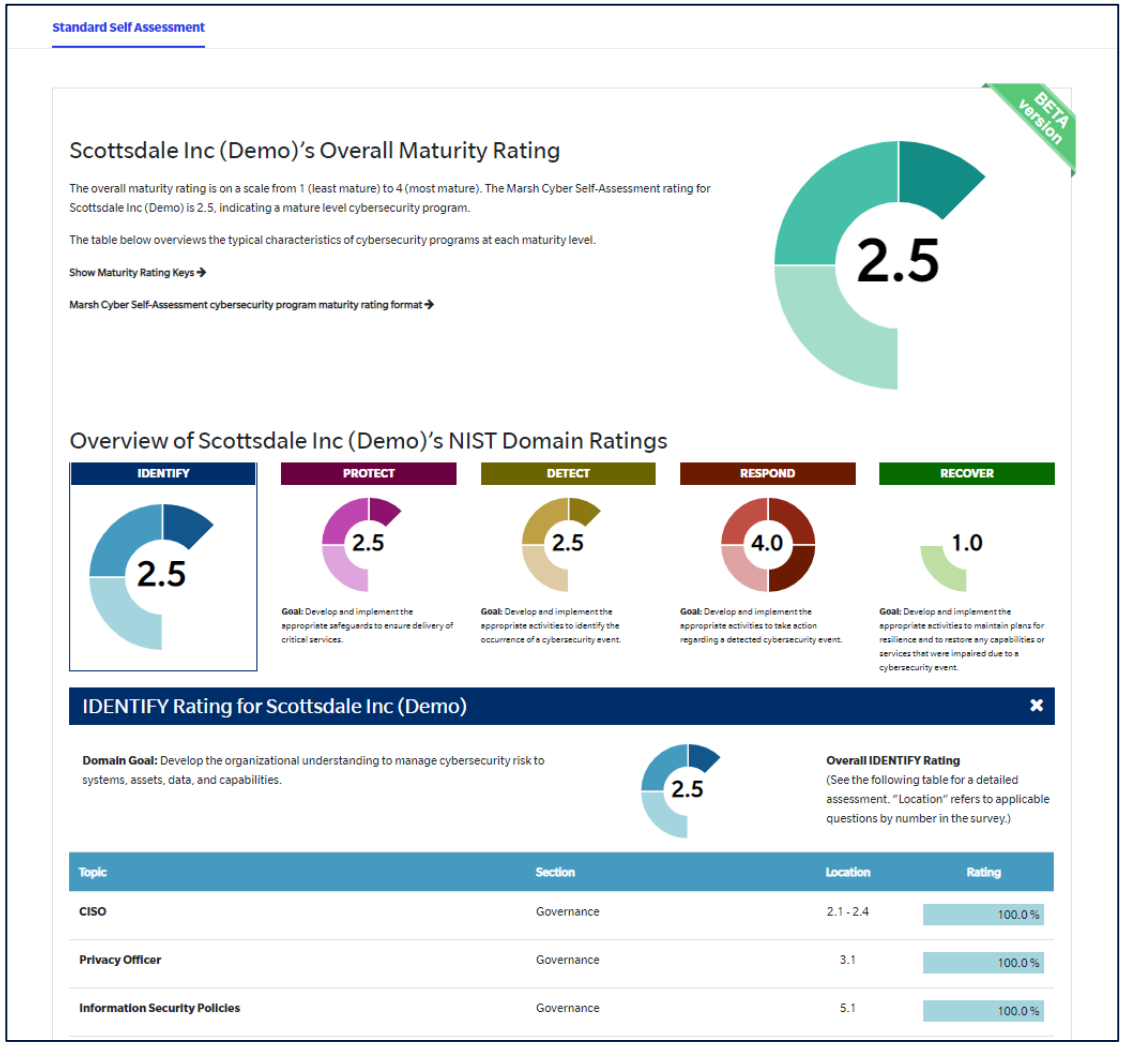
Topics listed by function are demonstrative only.

Scorecard and Review Tool

Scorecard and Review Tool: When the full Self-Assessment is completed, Marsh analyzes the provided responses to generate a maturity analysis on your organization's cybersecurity program. This report is generated for your organization's benefit only, and is not shared with third parties.

Standard vs. Core Format: The scorecard report is currently available for the Standard Cyber Self-Assessment format. A report based on the Core Cyber Self-Assessment format is upcoming.

Presentation Framework: The Self-Assessment is built using key elements from multiple cybersecurity frameworks, including NIST, CIS Critical Security Controls, and ISO 27001, and the results are presented under the five traditional NIST functions: Identify, Protect, Detect, Respond, and Recover.



Overall Maturity Rating: The overall maturity rating is on a scale from 1 (least mature) to 4 (most mature). The Marsh Cyber Self-Assessment rating for the example screenshot is 2.5, indicating a reasonable cybersecurity program with mature characteristics.

Drilldown: The Cyber Self-Assessment topics that contribute to each of the NIST function ratings are able to be explored on the page, and a useful tool to prepare in advance of underwriting discovery sessions. Key areas with strong scores can be highlighted, and areas with low scores are opportunities to add additional text commentary for improved context.

Further Inquiries

To have access to the Cyber Self-Assessment setup for you or a colleague, let your Marsh broker know each person's name and email address so they can be registered in Marsh's security system.

Questions? CyberTools@marsh.com

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