

Decision Process for FastTrack Migration

Step 1
Customer with/without Partner decide(s) to use the FastTrack Migration Benefit

Step 2
Check License Eligibility*

Less than 150 licenses

FastTrack Portal Content

150 – 499 licenses

Request for Assistance (RFA)

Onboarding Enablement

500 or more licenses

Migration Benefit without additional costs

Request for Assistance (RFA)

MST (Migration Support Team) 24/7/365

FastTrack Engineer Migration SME On-Demand Technical Resources

Microsoft First Party Tools

FastTrack Portal – Registration by tenant**

"Mig Hub" – Migration Hub for migration benefit eligible

*For license eligibility, [Check eligibility here](#)
**The number of licenses your tenant possesses will determine the FastTrack services that are available to you