



Monthly Check In

Pennsylvania Update

THIS MONTH'S SPOTLIGHT

OnTarget: The technology behind our care.

OnTarget isn't just software we use, it's part of how we show up for the people we serve. This month, we're looking at what that looks like day to day: more accurate notes, patterns caught early, more time actually spent with clients.

[Learn more below.](#)



ABOUND DIFFERENTIATOR: Ongoing OnTarget Improvements

Because Abound Health fully owns our OnTarget EHR system, we have a direct say in what gets built next. That means the improvements you need most get prioritized. Recent additions to OnTarget include:

- Family logins, so loved ones can check in on schedules and notes anytime
- Mobile form signing, making paperwork faster and easier
- Certification uploads, helping DSPs keep their credentials current (coming to mobile this month!)
- Single sign-on to ClearCo, giving quick access to our learning dashboard right from OnTarget, on mobile or desktop

It's just one more way owning our own technology lets us keep improving the experience for families, DSPs, and admins alike.

Quick Links & Updates

[ODP Guide](#)



[Refer a DSP](#)



[State Resources](#)





Life Sharing: More than a Place to Stay

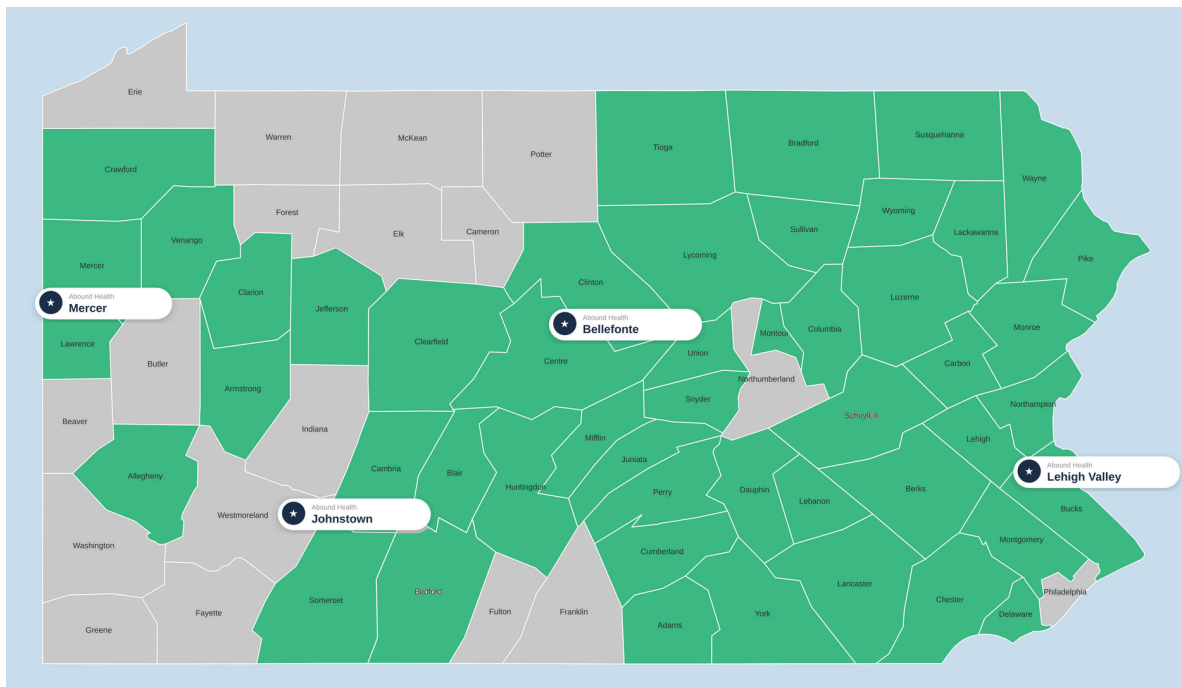
Life Sharing isn't new to PA, but it is being newly emphasized by ODP as it is routinely reported to be one of the services of highest satisfaction in the state. And Abound is here to help support! Life Sharing offers a caring, family-like setting for individuals with disabilities. Life Sharing providers open up their home to offer a safe & caring environment, and an extended family.

In PA, it is possible to serve as a Life Sharing provider for your child. We reached out to Debbie Miller, Life Sharing provider for her son Eric, to hear how Life Sharing has shaped life for both of them:

"Life Sharing has made our crazy world a little more relaxed and normal. It is so helpful to no longer be married to a timeclock, and just live our life supporting Eric."

[Interested in the Life Sharing Program? Reach out to our Director here.](#)

Service Snapshot



Active Service Counties



Authorized, no active clients



Abound Health office

Upcoming Events



Friday August 7th	<u>Bellefonte Arts and Crafts Fair: Come see us!</u>
Monday August 18th	<u>Career Link Job Fair (Lehigh Valley)</u>
August 21-23	<u>Softball Special Olympics - Palmyra</u>

Meet the Team Behind the Data

When you refer someone to Abound Health, we know you're trusting us to accurately capture client progress notes and DSP hours - and that's why we use OnTarget. OnTarget makes it seamless for our team to record notes, review reports, and monitor activities - so that we can spend more time focused on clients, and getting to that "goal passed" checkbox.



DSP Perspective

Matt Boles

Direct Support Professional & Life Sharer

Matt has fully embraced the ease that the **OnTarget app** offers him in being able to document client progress notes the moment it happens. From verbal prompts to daily service notes, he documents it immediately in the app rather than try to reconstruct it from memory after his shift. This means that his notes are more accurate, and he spends more of his shift focusing on his client.

"Spending less time on paperwork allows me to spend more quality time interacting with my client, working on their goals, and providing meaningful support."



QP Perspective

Kara Beasley

DSP Supervisor

"Documentation speaks for those who can't." It's a saying Kara learned from her mom, and as a QP at Abound Health, it's why she's committed to **tracking her team's progress summaries** - something OnTarget makes it easy for her to do.

OnTarget's ability to pull every staff member's data into one clear picture helps her catch things early. Even though she manages several DSPs, she can quickly see if a goal isn't moving and then move to take action - for example with a referral to OT, speech, or recreational therapy - often well before it would surface in a quarterly review. The same approach lets her build ISP plans goal by goal ahead of time, so NC plan meetings start from evidence instead of recall.

"Sometimes we're programmed to think these reports exist solely for SCOs/AEs, but leveraging these reports as a tool for oversight helps us enhance the lives of our clients and helps support our staff."



Advocacy Perspective

Tameka Coles

DSP Advocate & Life Sharer

Tameka is part of the Advocacy team, supporting clients and staff alike, and the **DSP Resource Center** inside OnTarget has become one of her biggest allies, giving staff a place to find handbooks, policies, and training tutorials without having to track her down directly.

That independence showed up clearly when a newer DSP ran into trouble completing their notes over a weekend. Rather than wait for a callback, they found the online OnTarget tutorial inside the Resource Center and finished their notes on their own.

"The DSP Resource Center is a godsend," Tameka says. "Once they figure out how to get in there, they go there, and they get a lot of information."

Matt, Kara, and Tameka highlight just three examples of how our team uses OnTarget on a daily basis to show up fully for the people they serve, adding up to a record you can trust, and better results for your clients.



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Contact Us

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