



Monthly Check In

North Carolina Update

THIS MONTH'S SPOTLIGHT

OnTarget: The technology behind our care.

OnTarget isn't just software we use, it's part of how we show up for the people we serve. This month, we're looking at what that looks like day to day: more accurate notes, patterns caught early, more time actually spent with clients.

[Learn more below.](#)



ABOUT DIFFERENTIATOR: Ongoing OnTarget Improvements

Because Abound Health fully owns our OnTarget EHR system, we have a direct say in what gets built next. That means the improvements you need most get prioritized. Recent additions to OnTarget include:

- Family logins, so loved ones can check in on schedules and notes anytime
- Mobile form signing, making paperwork faster and easier
- Certification uploads, helping DSPs keep their credentials current (coming to mobile this month!)
- Single sign-on to ClearCo, giving quick access to our learning dashboard right from OnTarget, on mobile or desktop

It's just one more way owning our own technology lets us keep improving the experience for families, DSPs, and admins alike.

Quick Links and Updates

[Abound Facebook Group](#)



[State Resources](#)



[Referral Form](#)





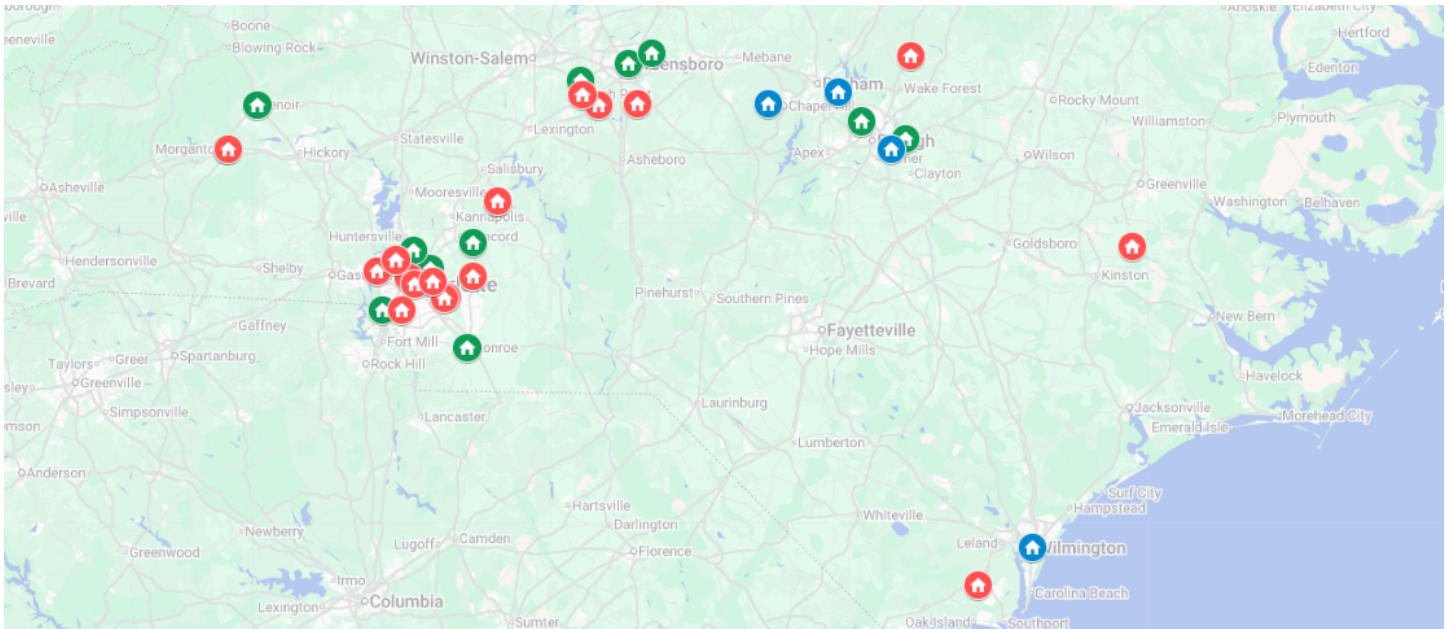
ALTERNATIVE FAMILY LIVING SPOTLIGHT: More than a Place to Stay

Alternative Family Living (AFL), also known as Host Homes, provides a caring, family-like setting with full 24/7 support. AFL providers open their homes and offer more than just a place to sleep and food on the table. They provide a home and an extended family.

For Tyler, that meant a new beginning. Since moving in with Nik and his family, Tyler has lost 60 pounds, can now walk unassisted, and has been empowered to make his own choices, a full transformation made possible by the right people coming together at the right time.

[Click here to meet another AFL pair, making the program come to life.](#)





Female AFL Home



Male and Female AFL Home



Male AFL Home

[Click here for our AFL map.](#)

Upcoming Events



Wednesday August 5th	<u>Camp Aloha (Greenville & Goldsboro Day Programs)</u> 10:00am-1:00pm Continues every Wednesday through August 26
Wednesday August 12th	Care Manager Coffee Chat during Camp Aloha - Goldsboro Day Program 11:00am-12:00pm Drop by or RSVP to Keri Richardson at Keri.Richardson@aboundhealth.com
Saturday August 22nd	<u>Drop In Respite Event (Charlotte Day Program)</u> 10:30am-3:30pm
Tuesday August 25th	<u>Alternative Family Living (AFL) Support Meeting</u> 12:00pm (Virtual)
Wednesday August 26th	<u>Relative as Provider (RAP) Support Meeting</u> 10:00am (Virtual)
Wednesday August 26th	Care Manager Coffee Chat during Camp Aloha - Greenville Day Program 11:00am-12:00pm Drop by or RSVP to Keri Richardson at Keri.Richardson@aboundhealth.com
Thursday August 10th	<u>EBCI Darkness into Hope Event</u> 3:00pm-7:00pm

[View our events calendar here.](#)

Meet the Team Behind the Data

When you refer someone to Abound Health, we know you're trusting us to accurately capture client progress notes and DSP hours - and that's why we use OnTarget. OnTarget makes it seamless for our team to record notes, review reports, and monitor activities - so that we can spend more time focused on clients, and getting to that "goal passed" checkbox.



DSP Perspective

Matt Boles

Direct Support Professional & AFL Provider

Matt has fully embraced the ease that the **OnTarget app** offers him in being able to document client progress notes the moment it happens. From verbal prompts to daily service notes, he documents it immediately in the app rather than try to reconstruct it from memory after his shift. This means that his notes are more accurate, and he spends more of his shift focusing on his client.

"Spending less time on paperwork allows me to spend more quality time interacting with my client, working on their goals, and providing meaningful support."



QP Perspective

Kara Beasley

Qualified Professional

"Documentation speaks for those who can't." It's a saying Kara learned from her mom, and as a QP at Abound Health, it's why she's committed to **tracking her team's progress summaries** - something OnTarget makes it easy for her to do.

OnTarget's ability to pull every staff member's data into one clear picture helps her catch things early. Even though she manages several DSPs, she can quickly see if a goal isn't moving and then move to take action - for example with a referral to OT, speech, or recreational therapy - often well before it would surface in a quarterly review. The same approach lets her build ISP plans goal by goal ahead of time, so NC plan meetings start from evidence instead of recall.

"Sometimes we're programmed to think these reports exist solely for MCOs, but leveraging these reports as a tool for oversight helps us enhance the lives of our clients and helps support our staff."



Advocacy Perspective

Tameka Coles

DSP Advocate and AFL Provider

Tameka is part of the Advocacy team, supporting clients and staff alike, and the **DSP Resource Center** inside OnTarget has become one of her biggest allies, giving staff a place to find handbooks, policies, and training tutorials without having to track her down directly.

That independence showed up clearly when a newer DSP ran into trouble completing their notes over a weekend. Rather than wait for a callback, they found the online OnTarget tutorial inside the Resource Center and finished their notes on their own.

"The DSP Resource Center is a godsend," Tameka says. "Once they figure out how to get in there, they go there, and they get a lot of information."

Matt, Kara, and Tameka highlight just three examples of how our team uses OnTarget on a daily basis to show up fully for the people they serve, adding up to a record you can trust, and better results for your clients.



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Contact Us

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