# **UC Platform to Teams Migration**

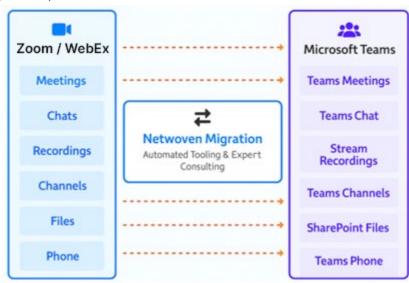


Boost collaboration, cut costs, and unlock productivity with a strategic UC platform migrations to Microsoft Teams

#### What we offer

Netwoven's end-to-end migration solution combines automated tools with expert consulting to ensure a seamless transition from your existing Unified Communications Platform (Zoom / WebEx) to Microsoft Teams..

- **License Consolidation & Cost Savings** Cut communication costs by 40-60% and eliminate duplicate UC Phone and PBX expenses by consolidating in Microsoft 365.
- **Unified Admin & Vendor Management** Streamline operations with a single Microsoft 365 admin team and one provider for collaboration, meetings and telephony.
- **Enhanced Productivity & Security** Users can call, meet, and collaborate within Teams and benefit from integrations with the rest of Microsoft 365.



# The Netwoven approach

1. Assessment & Planning Audit volumetrics & configs, analyze numbers/call flows, develop roadmap

Compliance & E911

Implement E911, regulatory alignment, data retention, secure transfer

7. Go-Live & Cutover Phased or big-bang execution, real-time monitoring, rollback plans, 24/7 support

# ■ユ**■** 2. Pre-Migration Configuration

Set up Teams Phone, configure licensing, direct routing, port numbers, & ready for migration

# 5. Optimize QOS & Testing

Network optimization, call flow and device testing, QoS and content validation

### 8. Post-Migration Hypercare

Daily monitoring, user feedback, optimization, dedicated support

### 3. Data Migration & Configuration

Migrate users, chats, recordings, files, meetings, auto attendants, call queues, voicemail, & contacts

#### 6. User Training & Adoption

Role-specific training, champions program, resources for seamless adoption

#### **Assessment & Planning**

- Discovery workshops
- Current state analysis
- Data inventory & mapping
- Migration strategy
- Finalize migration

#### Customization & Testing

- Solution customization
- Test environment setup
- Pilot group selection
- Test migration QA and validation

#### Migration & Validation

- Full data extraction
- Migration execution
- Comprehensive validation
- **UAT** facilitation
- Issue remediation

#### Training & **Go-Live**

- End-user training
- Admin training
- Support team preparation
- Cutover execution
- Hypercare support



The Phases

# **Accelerators / Differentiators**

- We provide an expert service, not just a product ensuring the success of your migration.
- We migrate and convert phone, meetings, recordings channels, chats and more...
- Comprehensive Power BI reports & analysis to enable smart decisions.
- We execute cutovers over a weekend to maximize business continuity and reduce transitional friction.
- Optional services available for information architecture, adoption & change management, security, governance, compliance, Hypercare support and more...

#### Let's Get Started

Request a quick questionnaire to receive a personalized cost and timeline estimate for your transition. No guesswork-just clarity.

#### **Contact Us for the Questionnaire**

Connect with or migration specialists to explore fidelity, features, and the best-fit approach for your organization. Your questions, answered.

#### **Talk to Our Experts**

Explore commerce & other incentives to reduce the cost of your transition.

**Unlock Cost-Saving** 

# What our customers are saying

# Transition from Dialpad and Zoom to Microsoft Teams Phone

The successful transition from Dialpad and Zoom to Microsoft Teams Phone demonstrates Netwoven expertise in handling complex telephony migrations.

Read the Case Study

# Need help designing your next-gen meeting experience?

Netwoven will get you there faster—with real results. Let's build it together.

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