

Reduce Downtime, Optimize Assets Mobile Intelligence for Faster Adoption



Transform Your Asset Management with TAG

Stay ahead of failures, extend asset lifecycles, and streamline maintenance –all within Microsoft Business Central.

Prevent Downtime

Put an end to unforeseen breakdowns with predictive and preventive maintenance.

Maximize Asset Performance

Protect critical assets and extend asset lifecycles with proactive maintenance, optimized inventory management, and smarter work order management.

Faster Onboarding & Training

Empower your workforce and facilitate training and onboarding with Al-assist tools.

What Sets TAG Apart?

- ✓ EAM Embedded in BC: No silos, no extra software, just seamless integration
- ✓ TAG Mobi: Al-powered training and always-available Al assistant helps teams and new hires get up-to-speed faster
- Optimized UX for Maintenance Teams: Intuitive dashboards for easier work order dispatching and execution





Introducing TAG Mobi

The Asset Guardian (TAG) EAM/CMMS, empowering Microsoft Business Central users for over 13 years, has gotten a new facelift and new Al-assist tools for easy training and onboarding, all integrated directly in TAG thanks to Mobi, our new mobile intelligence suite.

Even more user-friendly with optimized interfaces for easy dispatch of work orders, dashboards to track progress, and IoT to monitor equipment in real time. Plus, with new and always-available Al assistant – it's like having your very own TAG Support Specialist at all times.

All the features that you need to manage your preventive maintenance and assets from any device, all synced to one database.



Try TAG Mobi!

Preventive Maintenance Embedded in Microsoft Business Central

TAG transforms Microsoft BC into a powerful maintenance and asset management tool, helping you reduce downtime, cut costs, and boost efficiency-all in one database.

- Work orders, preventive maintenance, and analytics are part of your core system
- ✓ No extra logins or complex integrations-manage assets directly within BC
- Enjoy a mobile-optimized user **experience** while effortlessly integrating with BC
- ✓ Integration with Power Platform



Tackle Downtime with TAG -The Ultimate EAM for Microsoft BC

Asset Lifecycle Management

✓ Improve asset performance and longevity

Preventive & Predictive Maintenance

Avoid costly failures

Work Order Management

Dispatch, track and complete tasks effortlessly

Inventory and Spare Parts Management

Ensure spare parts are available when needed

Mobile and Remote Access

Stay connected to assets and teams from any device

Advanced Analytics & Reporting

Dashboards to track progress and uptime

IoT & Real-Time Monitoring

Receive insights and alerts before issues arise

Monitor Your Assets with TAG Mobi's Health & Risk Index

Unplanned downtime is a direct hit to profitability. Every unexpected failure leads to lost productivity, expensive emergency repairs, and operational disruptions that impact the bottom line. TAG Mobi prevents that by continuously monitoring asset health, helping your business shift from reactive maintenance to proactive strategies that keep operations running smoothly.



- Live Monitoring: Get real-time asset insights
- Risk Thresholds: Detect issues before failures
- Al Alerts: Instant notifications for quick action
- Smarter Scheduling: Prioritize at-risk assets
- **Less Downtime:** Stop small issues early
- Longer Asset Life: Prevent wear and failure

See TAG Mobi in Action!



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Scalable EAM Plans for Your Business

Choose your EAM plan that best fits your needs.

Work Order Management	Standard Preventive (monthly pricing)	Advanced Field Services (monthly pricing)	Enterprise Asset Performance (monthly pricing)
Mobile portal for maintenance technicians, managers, and requestors	√	✓	✓
Unlimited work orders	√	√	✓
Unlimited work requests	√	√	✓
Multi-facility and locations	√	✓	✓
Drag n' drop work order header scheduler	√	✓	✓
Drag n' drop work order and work order line advance scheduler		✓	✓
Contractors and vendors management	√	✓	/
Preventive maintenance by date and counter readings	√	✓	✓
Resources allocation and tracking (technicians)	√	✓	✓
Automated alerts and notifications	√	✓	✓
Reference documents (safety instructions, work procedures, etc.)	√	√	✓
Advanced Resource Management Module		✓	✓
Capital project management (construction, expansion, replacement, etc.)		√	✓
Gantt chart for project planning and scheduling		✓	/
Fault/Failure codes & downtime tracking		✓	/
Condition-based maintenance (measurement readings)		✓	√
Predictive maintenance (IoT readings)			\$
Maintenance workflows automation	✓	✓	√
Virtual Al assistance	✓	✓	✓



Asset Management			
Unlimited assets	√	✓	✓
Asset hierarchies	✓	✓	✓
Asset transfer and history	√	✓	✓
Asset downtime tracking	✓	✓	✓
Asset warranty	√	✓	✓
Asset barcoding and scan- ning	√	√	✓
Fixed asset management	✓	✓	✓
loT meters integration and monitoring	\$	\$	\$
loT Edge on-premise device	\$	\$	\$
loT data management portal	\$	\$	\$
Linear asset management			✓
Asset risk index			✓
Asset health index			✓
Maintenance budgeting and asset replacement priority management			✓
Equipment digital twin simulation	\$	\$	\$
Parts, tools and consumables tracking and scheduling Purchase orders and	√	✓	✓
requisitions	√	√	√
Health and Safety			
Permit To Work		✓	✓
Risk assessment		✓	✓
Key safe-lock out-tag out		✓	✓
Isolation Point		/	✓
Certification management		/	<u> </u>
Users define and regional regulation management		√	✓
User define security workflow		✓	✓





Vendor SLA management		✓	✓
Work Order invoicing		✓	✓
Expenses account management		✓	✓
Project base invoicing and WIP		✓	✓
Geofence management		✓	✓
Crew and foreman management		✓	✓
Capital project management (construction, expansion, replacement, etc.)		✓	✓
Gantt chart for project planning and scheduling		\checkmark	✓
KPIs and statistics Asset failure and downtime	√	√	✓
Asset failure and downtime			
	\checkmark	\checkmark	√
-	✓ 	✓	✓
Power reports on equipment, work orders, requests and	\$	\$	\$
Power reports on equipment, work orders, requests and costing			
Power reports on equipment, work orders, requests and costing Financial depreciation	\$	\$	\$
Power reports on equipment, work orders, requests and costing Financial depreciation Dimensional analysis	\$	\$	\$
Power reports on equipment, work orders, requests and costing Financial depreciation Dimensional analysis Custom reports	\$ ✓	\$ ✓	\$
analysis Power reports on equipment, work orders, requests and costing Financial depreciation Dimensional analysis Custom reports Asset risk and health analysis Maintenance budget forecasting	\$ ✓	\$ ✓	\$
Power reports on equipment, work orders, requests and costing Financial depreciation Dimensional analysis Custom reports Asset risk and health analysis Maintenance budget forecasting	\$ ✓	\$ ✓	\$
Power reports on equipment, work orders, requests and costing Financial depreciation Dimensional analysis Custom reports Asset risk and health analysis Maintenance budget	\$ ✓	\$ ✓	\$
Power reports on equipment, work orders, requests and costing Financial depreciation Dimensional analysis Custom reports Asset risk and health analysis Maintenance budget forecasting Security and Configuration	\$	\$	\$



Language settings

for mobile portal

User permission controls

Customizable user interfaces

Profile management on Mobi



 \checkmark

 \checkmark

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√

Scalable EAM Plans for Your Business

This pricing assumes you are not a Microsoft Dynamics 365 Business Central user. Choose your EAM plan that best fits your needs.

TAG Embedded (subscriptions are paid annually)

	Standard Preventive (monthly pricing)	Advanced Field Services (monthly pricing)	Enterprise Asset Performance (monthly pricing)
Starter package price	\$	\$\$	\$\$\$
Default power users	1	2	3
Power UserBC & Portal & Mobile access1 user per company in BC	\$	\$\$	\$\$\$

Mobi user with iadopt			
Full access	\$	\$\$	\$\$\$
Requester	\$0	\$0	\$0
Operator (requester + time entry on work orders + test results)	\$	\$	\$
Vendor	\$	\$	\$
Customer	\$ 0	\$ 0	\$0
Online & offline user (technician functionnalities)	Included with Mobi	Included with Mobi	Included with Mobi

IOT Package	
Base IOT (includes 1 message bundle per month)	\$
Additionnal message bundle (1000) 90 days data	\$
Customer hosts	
Each customer will have their own	

hosting database CSP under ADNM and will be charged monthly for data hosting

CSP hosting charges per customer depending on database type and consumption

CSP hosting charges per customer depending on database type and consumption

Other addons	
DocStash	DocStash standard price
Picture storage (CSP Pricing)	Monthly market price





*An acceleration package is required

	Standard (Preventive)	Advanced (Field Services)	Enterprise (Asset Performance)
Basic User Assist Includes iadopt (iassist, itutorial) Service portal access Pay per tickets		\$	
Advanced User Assist Includes iadopt, isetup (when available) Service portal access 5 non-cumulative support tickets (chat or email support only)		\$\$	
Perform with Service Road Assist Includes iadopt, isetup, and iperform (when available) Service portal access Io support tickets (chat, email, or online support) Dedicated environment for Mobi (not on the public update) Ability to create and maintain your personalised mobile app		\$\$\$	

Implementation	50 hours	Quote required	Quote required
 IOT implementation 5 Asset Type Templates Training on being indepedent during 5 type setup No addhoc reporting or KPI Expected IOT data pushed to TAG in structure format 		One-time fee	

^{*}Refer to implementation scope on next page.





Implementation Scope

Work items	Туре
Kick off meeting	Meeting
Project start up checklist	Deliverable
Starter data templates Import	Deliverable
Asset data configuration package (data)	Customer activity
Document codes data configuration package (data)	Customer activity
Preventive maintenance data configuration package (data)	Customer activity
Configurating service account for TAG implementors	Customer activity
Install TAG extension, Entra ID, Portal	Deliverable
Self prepration: Workshop 1: Generic overview Assets & resource	Customer activity
Workshop 1: Generic overview Assets & resource	Meeting
Self prepration: Workshop 2: Preventive maintenance setup	Customer activity
Workshop 2: Preventive maintenance setup	Meeting
Self Prepration: Workshop 3: Work Order management	Customer activity
Workshop 3: Work Order management	Meeting
Self preparation Workshop 4: Training consolidation	Customer activity
Workshop 4: Training consolidation	Meeting
PowerBi connection	Deliverable
Scenario checklist design	Deliverable
Scenario checklist review	Meeting
UAT guided session 1: Master data	Meeting
UAT guided session 2: Maintenance process	Meeting
UAT completion	Customer activity
UAT guided session 3: provision for failed test	Provision
Go Live preparation meeting	Meeting
Starter data templates migration in production	Deliverable
Cut over activities	Deliverable
Cut over activities (customer activities)	Customer activity
Go live day 1	Meeting
Total	One-time fee

Out of Scope (Customer Activity)

Process documentation

Workshop guided preparation (4x)

Data loads (to be evaluated)

Dimension (cost centers)

WO custom printout

Meter based maintenance





See TAG in Action!

Experience The Asset Guardian (TAG) EAM and discover how to minimize downtime, streamline maintenance, and manage assets from any device.

One platform, all the features you need:

- TAG for Maintenance Teams: Prevent failures, automate work orders, and extend asset life.
- TAG + Power BI: Gain real-time insights to predict issues and reduce unplanned downtime.
- **TAG Mobile:** Work seamlessly in the field with offline access—data syncs instantly when you're back online.

All your maintenance, assets, and data are securely connected in one centralized database—fully integrated with Microsoft Dynamics 365 Business Central.

Try a Demo Today!



Explore asset hierarchy features, automate preventive maintenance planning, and execute orders via mobile devices.



New Al assist tools for easy training and onboarding; all integrated directly in TAG thanks to Mobi, our new mobile intelligence suite.

Book a Tour



