

Respiratory Virus Recommendations

Although [flu activity](#) has been declining, significant flu activity can continue into the spring. CDPH recommends that you **continue vaccinating until the last flu dose expires!** This season's flu vaccines have been shown to protect against flu-related medical visits and hospitalizations across all age groups.

For more Influenza information, refer to:

- [CDPH Influenza Page](#)
- [Flu – It's Not Too Late to Vaccinate \(English/Spanish\) \(Russian\) \(Chinese\)](#)

This [CDPH graphic](#) summarizes RSV season immunization recommendations, including infants and children, pregnant people, and adults aged 60 years and older.

Reminder: Measles Health Alerts and Resources

California Department of Public Health Advisory, released March 14, 2024:

- [Immediate Respiratory Isolation Recommended for Persons with Suspected Measles](#)

CDC Health Advisory, released March 18, 2024:

- [Increase in Global and Domestic Measles Cases and Outbreaks: Ensure Children in the United States and Those Traveling Internationally 6 Months and Older are Current on MMR Vaccination](#)

Measles resources:

- [Learn more about measles activity in California](#)
 - [Measles, Mumps, and Rubella \(MMR\) Vaccination: What Everyone Should Know \(CDC\)](#)
 - [Should I Test for Measles](#)
 - [International Travel Measles](#)
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Suggested Message: CDC Recommends Additional COVID-19 Vaccine Dose for 65+

Share [messages on social media](#) recommending adults ages 65+ get an additional dose of the 2023-2024 COVID-19 vaccine (if it's been 4 months since their last dose) to help protect them against severe disease.

Also, it's not too late for older adults to get the flu, RSV, or first dose of the 2023-2024 COVID-19 vaccine if they didn't receive one this past fall or winter.

Californians should visit [MyTurn.ca.gov](https://myturn.ca.gov), talk to their health care provider, or visit their local pharmacy to get vaccinated.

- [Facebook: Keep Your Immunity Strong! Share the message!](#)
- [CDPH: Get the Facts on COVID-19 Vaccines](#)

Reporting Shipment Incidents in myCAvax

Providers are required to report Shipment Incidents in myCAvax as soon as an incident has been discovered for Bridge Access Program (BAP) COVID-19, State General Fund (SGF) Flu, LHD 317 and Vaccines for Adults (VFA) orders. The form can be found in the "Shipment Incident" tab under the "Vaccine Inventory" drop-down menu on the myCAvax provider community page.

Report any of the following issues ASAP for resolution using [this link](#):

- Broken, torn, or tampered with
- Not ordered/incorrect recipient
- Out-of-range temperature during shipment
- Package never arrived
- Previously opened
- Shipping contents discrepancies

Once a shipment incident report has been made, CDPH, on behalf of the provider, will contact the distributor for a resolution. If additional information is needed, CDPH will contact the provider directly. Once a resolution has been given, CDPH will inform the provider via email and post the resolution details in the "Guidance/Resolution" section of the Shipment Incident Report.

- **SGF (Flu) Program:** If the incident is related to a local ship order, the provider will need to contact their Local Health Department (LHD) for

assistance and post the resolution notes on the "Guidance/Resolution" section of the myCAvax report.

Resources:

- Bridge Access Program (BAP) Provider Operations Manual (POM) '[Reporting Shipment Incidents](#)' and [BAP at a Glance](#)
 - myCAvax [Recording Shipment Incidents](#) resource
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Upcoming Webinars and Trainings

CDPH Immunization Branch Updates for Providers Webinar (occurs every other Friday)

- [Register for the next session](#): Friday April 5, 2024, 9:00am – 10:30am (PT), 2024,

VFA Office Hours: Ordering in myCAvax

- [Registration link](#) for Tuesday, April 9, 2024, 2:00pm – 2:30pm (PT)

Virtual Grand Rounds - Black Health in California - Moving Towards Equity

- [Registration link](#) for Tuesday, April 16, 2024, 12:00pm – 1:00pm (PT)

June 2024 California Immunization Coalition Summit

- [Registration link](#) for June 5-6, 2024, in Sacramento, CA
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Upcoming Holiday Closure

CDPH and the Provider Call Center will be closed in observance of Cesar Chavez Day on Monday, April 1, 2024.

April Ordering Cadence

For information on ordering cadence changes, see the following calendars:

- [CA BAP COVID-19 Vaccination Program for April](#)
- [CA SGF Flu Vaccination Program for April](#)

Support Opportunities

Provider Call Center

For Program information: email providercallcenter@cdph.ca.gov or call (833) 502-1245 (Monday - Friday, 8:00am - 5:00pm, PT)

myCAvax Help Desk

For technical issues (e.g., password resets): email myCAvax.HD@cdph.ca.gov or call (833) 502-1245, (Monday – Friday, 8:00am – 5:00pm, PT)

System related training materials are available via the Knowledge Center in myCAvax and at EZIZ.org.

My Turn Help Desk

- Onboarding: email myturnonboarding@cdph.ca.gov Technical support for My Turn Clinic: email MyTurn.Clinic.HD@cdph.ca.gov or call (833) 502-1245, (Monday – Friday 8:00am – 5:00pm, PT).
- [Job aids, demos and training opportunities](#)

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EZIZ.org



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