



Wednesday, July 2, 2025

Upcoming Holiday Closure and Vaccine Delivery Hold

The VFC Customer Service Center and the Provider Call Center (PCC) will be closed on Friday, July 4, 2025 (Independence Day Holiday). Normal business hours will resume on Monday, July 7, 2025.

There will be no order processing or vaccine deliveries on Friday, July 4th, 2025. Please see updated BAP holiday cadence calendar below for reference. All other program cadence inquiries should be sent to the Provider Call Center or VFC Customer Service Center accordingly.

- [July BAP Holiday Calendar \(PDF\)](#)

Provider Call Center Updated Hours of Operation

For vaccine program information and myCAvax or My Turn Clinic IT support: Email providercallcenter@cdph.ca.gov or call (833) 502-1245, Monday – Thursday, 9:00 am – 4:30 pm; Friday 9:00 am – 4:00 pm (PT).

Vaccines for Children (VFC) Customer Service Center

For VFC program information: Email MyVFCVaccines@cdph.ca.gov or call (877) 243-8832, Monday – Thursday, 9:00 am – 4:30 pm, Friday, 9:00 am – 4:00 pm (PT).

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