

Weekly Wrap Up

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Suggested Message: Flu Activity is High! It's Not Too Late to Get Vaccinated

It's not too late to get vaccinated! Everyone 6 months and older should get the 2024 - 2025 flu and COVID-19 vaccines to lower the chance of severe illness and hospitalization. Also, it's important to take other precautions, like staying home when sick, washing hands regularly and masking in crowded spaces.

Find resources including messaging tools on the [Flu and COVID-19 Toolkit page](#).

And don't forget to [share the message](#) on social media!

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Save the Date! Crucial Conversations Webinar: Effective Communication Without Confrontation

Join Dr. Ken Hempstead, MD, FAAP, a primary care pediatrician at Kaiser Permanente Northern California, for an insightful webinar.

Dr. Hempstead will discuss common pitfalls in healthcare conversations and offer effective techniques to improve comfort, confidence, and success in these interactions.

This will be an interactive webinar, with time dedicated to questions and discussion with Dr. Hempstead and subject matter experts from CDPH.

By the end of the webinar, participants will be able to:

- Enhance their communication skills by using effective techniques to increase comfort, confidence, and success in conversations with parents about vaccinations.
- Identify resources that help improve parents' understanding and acceptance of vaccines.

Date: Wednesday, March 12, 2025

Time: 12:00 pm – 1:30 pm (PT)

[Registration Link](#)

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Pfizer COVID-19 Vaccine (Comirnaty®) for 12 Years of Age and Up

Pfizer has notified the Centers for Disease Control and Prevention (CDC) that between mid-February and mid-March doses shipped of their Comirnaty® COVID-19 vaccine for persons 12 years of age and up (NDC# 00069-2432-10) will have a shorter shelf life between 8-11 weeks. The shelf life for this direct ship vaccine at delivery is typically >12 weeks. Please plan your provider orders during this period with the shorter shelf life in mind and order enough doses that can be administered until your next routine vaccine order.

Note: This period of reduced shelf life does not apply to other Pfizer COVID-19 vaccines.

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Upcoming CDPH Closures

In observance of Presidents' Day on Monday, February 17, 2025, CDPH and the Provider Call Center will be closed.

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Upcoming Webinars

CDPH Immunization Branch Updates for Providers Webinar (occurs every other Friday)

- [Register](#) for the next session: Friday, February 21, 2025, 9:00 am – 10:30 am (PT)

Crucial Conversations: Effective Communication Without Confrontation

- [Register](#) for Wednesday, March 12, 2025, 12:00 pm – 1:30 pm (PT)

California Immunization Coalition 2025 Annual Summit (In-person Event), CME available

- [Tuesday, April 29 – Wednesday, April 30, 2025](#)

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Contact CDPH Immunization Branch

Immunization Provider Call Center

For program information: Email providercallcenter@cdph.ca.gov or call (833) 502-1245 (Monday – Friday, 8:00 am – 5:00 pm, PT).

myCAvax Help Desk

For technical issues (e.g., password resets): Email myCAvax.HD@cdph.ca.gov or call (833) 502-1245, (Monday – Friday, 8:00 am – 5:00 pm, PT).

System-related training materials are available via the Knowledge Center in myCAvax.

My Turn Help Desk

Onboarding: email myturnonboarding@cdph.ca.gov

Technical support for My Turn Clinic: email MyTurn.Clinic.HD@cdph.ca.gov or call (833) 502-1245 (Monday – Friday 8:00 am – 5:00 pm, PT).

[Job aids, Demos, and Training Opportunities](#)

Vaccines for Children (VFC) Customer Service Center

For program information: Email MyVFCVaccines@cdph.ca.gov or call (877) 243-8832 (Monday – Thursday, 9:00 am – 4:30 pm, PT; Friday, 9:00 am – 4:00 pm, PT).

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