

## Weekly Wrap Up

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### **[Protect Babies from the Start with Maternal RSV Immunization!](#)**

October is National RSV Awareness Month: Please educate staff and prenatal patients about RSV (Respiratory Syncytial Virus), the leading cause of hospitalization for infants in the U.S.

[Recommendations](#) to prevent severe RSV disease in newborns include immunizing pregnant persons with ABRYSSVO® (Pfizer) at 32 through 36 weeks of pregnancy, from September 1, 2024 – January 31, 2025.\*

For additional details see [CDPH message on maternal RSV Immunizations](#).

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### **[Suggested Message: COVID-19, Flu and RSV Vaccines](#)**

'Tis the season for respiratory viruses! [Share messages](#) encouraging everyone 6 months and older to get the updated 2024 - 2025 [flu](#) and [COVID-19](#) vaccines now. Vaccines are a safe way to lower the risk of severe illness and hospitalization from respiratory viruses. Certain groups including young children, pregnant people and

older adults should also check with their health care provider about protection against [RSV](#).

Visit [MyTurn.ca.gov](https://www.myturn.ca.gov) or talk to your health care provider to make a vaccine appointment.

Learn more about [respiratory virus prevention](#). [Share the message!](#)

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## Vaccine Shipment Holds for the Fall/Winter Holiday Season

As we approach the Fall and Winter seasons there will be various holidays that may impact provider's availability to receive vaccine shipments. Though CDPH has requested shipment holds on most of the holidays, providers should remember to set a temporary closure on their myCAvax accounts to avoid shipment incidents. Enabling temporary closures will allow CDPH to determine potential shipment dates and exclude any necessary orders from processing as a measure to prevent incidents from occurring. Refer to the calendars below:

- [SGF Cadence Calendar](#)
- [BAP Cadence Calendar](#)

Need assistance with adding or updating a temporary closure? Contact the Provider Call Center at 833-502-1245 or via email [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov).

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## Upcoming Webinars

**CDPH Immunization Branch Updates for Providers Webinar (occurs every other Friday)**

- [Register](#) for the next session: Friday October 18, 2024, 9:00 am – 10:30 am (PT)

**Crucial Conversations Webinar: Talking with Families about Fall Immunizations: COVID-19, Flu, RSV with Dr. Ilan Shapiro**

- [Register](#) for the webinar on Tuesday, October 22, 2024, 12:00 pm – 1:00 pm (PT)

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## Support Opportunities

### Provider Call Center

For program information: Email [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov) or call (833) 502-1245 (Monday – Friday, 8:00 am – 5:00 pm, PT).

### myCAvax Help Desk

For technical issues (e.g., password resets): Email [myCAvax.HD@cdph.ca.gov](mailto:myCAvax.HD@cdph.ca.gov) or call (833) 502-1245, (Monday – Friday, 8:00 am – 5:00 pm, PT).

System-related training materials are available via the Knowledge Center in myCAvax.

### My Turn Help Desk

Onboarding: email [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov)

Technical support for My Turn Clinic: email [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov) or call (833) 502-1245 (Monday – Friday 8:00 am – 5:00 pm, PT).

[Job aids, Demos, and Training Opportunities](#)

### VFC Customer Service Center

For program information: Email [MyVFCvaccines@cdph.ca.gov](mailto:MyVFCvaccines@cdph.ca.gov) or call (877) 243-8832 (Monday – Thursday, 9:00 am – 4:30 pm, PT; Friday, 9:00 am – 4:00 pm, PT).

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