

## Weekly Wrap Up

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### **Urgent Update: Pfizer COVID-19 Vaccine Ordering**

As of yesterday, June 6, 2024, all Pfizer COVID-19, 2023 - 2024 formulations are no longer available through Vaccines for Children (VFC), and Bridge Access Program (BAP). CDC has ended federal contracts for both pediatric and adult products. Therefore, CDC has turned off ordering for these products.

We anticipate that with the availability of the 2024 - 2025 updated COVID-19 formulation this fall, Pfizer COVID-19 products will once again become available for ordering through the California Vaccines for Children Program (VFC).

Providers may continue to administer the 2023 - 2024 formulation of the Pfizer products until on-hand inventory has depleted, or until vaccine reaches expiration or deauthorization of the 2023 - 2024 presentations. Once expired, providers must remove the product from the vaccine storage unit, report expired doses in myCAvax, and return expired doses to McKesson.

The VFC and BAP programs will continue to have Moderna COVID-19 vaccine available for ordering. The latest 2023 - 2024 expiry for 6 months – 11 years and 12 years+ vaccines is late September or better. Moderna indicates sufficient supply to meet demand between now and when the 2024 - 2025 vaccine is available. Please refer to the [COVID-19 Vaccine Product Guide](#) for information about Moderna vaccine.

For more information about COVID-19 vaccine interchangeability, refer to the [CDC Interim Clinical Considerations for Use of COVID-19 Vaccines](#).

For LHDs: Final orders for Pfizer 12 years+ were processed Wednesday, June 5, 2024. CDPH will zero-out LHD virtual inventories and cancel any pending orders on Monday, June 10, 2024.

For assistance, please contact the Provider Call Center at 833-502-1245 or via email [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov).

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## myCAvax Will be Unavailable Through Sunday, June 9 for all Users!

myCAvax will be **unavailable** for all programs (VFC, VFA, SGF, BAP, Outbreak and 317) from Thursday, June 6 through Sunday, June 9, 2024. **Providers will not be able to log into the system, place vaccine order requests, or manage vaccine inventory during this time.** Please plan accordingly including keeping physical, written reports of any vaccine management transactions such as excursions, returns/wastes, and transfers until the system opens again.

For assistance related to the SGF, BAP, Outbreak, VFA and LHD 317 programs, please contact the Provider Call Center at 833-502-1245 or via email [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov).

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## Vaccines for Children (VFC) is Going Live in myCAvax Monday, June 10!

myCAvax will go live again on Monday, June 10, 2024, with the inclusion of the VFC program. VFC providers, please make sure to sign up and attend trainings. See registration links below. There are multiple sessions for each training with recordings, slide decks, and FAQs also available [here](#).

***Note: Due to high demand, capacity has been extended with additional sessions.***

**VFC 101: Requesting VFC Vaccine in myCAvax | [Registration link](#)**

- Tuesday, June 11, 2024, 12:00 pm – 12:30 pm
- Tuesday, June 18, 2024, 11:30 am – 12:00 pm

### **VFC 102: Managing VFC Vaccine Inventory in myCAvax | [Registration link](#)**

- Wednesday, June 12, 2024, 10:00 am – 10:30 am
- Wednesday, June 19, 2024, 12:30 pm – 1:00 pm
- Friday, June 21, 2024, 9:30 am – 10:00 am

### **VFC Office Hours**

- Thursday, June 20, 2024, 9:30 am – 10:00 am (PT) | [Registration link](#)
- Thursday, June 20, 2024, 12:30 pm – 1:00 pm (PT) | [Registration link](#)
- Thursday, June 27, 2024, 9:30 am – 10:00 am (PT) | [Registration link](#)
- Thursday, June 27, 2024, 12:30 pm – 1:00pm (PT) | [Registration link](#)

For assistance related to the VFC program, please contact the VFC Customer Service Center at (877) 243-8832 or via email [MyVFCVaccines@cdph.ca.gov](mailto:MyVFCVaccines@cdph.ca.gov).

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## **Upcoming Webinars**

### **Virtual Grand Rounds: Child and Adolescent Mental Health Services in California**

- [Register](#) for Tuesday, June 11, 2024, 12:00 pm – 1:00 pm (PT)

### **CDPH Immunization Branch Updates for Providers Webinar (occurs every other Friday)**

- [Register](#) for the next session: Friday June 14, 2024, 9:00 am – 10:30 am (PT)

### **VFC Afternoon TEAch - Beating the Back to School Rush: Proactive Planning for School Vaccination Compliance & Exemptions**

- [Register](#) for Wednesday, June 26, 2024, 12:00 pm – 1:00 pm

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# June - July Holiday Ordering Cadence Calendar for Bridge Access Program (BAP) and State General Fund (SGF)

Providers should remember to set a temporary closure on their myCAvax accounts during holiday closures at their sites. This will ensure that CDPH can exclude any necessary orders from processing to avoid shipping incidents. See Holiday Ordering & Distribution Calendars below for details.

- [CA BAP COVID-19 Vaccine Program - Holiday Ordering & Distribution Cadence Calendar](#)
- [CA SGF Flu Vaccine Program - Holiday Ordering & Distribution Cadence Calendar](#)

Need assistance with adding or updating a temporary closure? Contact the Provider Call Center at 833-502-1245 or via email [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov).

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## Support Opportunities

### Provider Call Center

For Program information: email [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov) or call (833) 502-1245 (Monday - Friday, 8:00 am - 5:00 pm, PT)

### myCAvax Help Desk

For technical issues (e.g., password resets): email [myCAvax.HD@cdph.ca.gov](mailto:myCAvax.HD@cdph.ca.gov) or call (833) 502-1245 (Monday – Friday, 8:00 am – 5:00 pm, PT)

System related training materials are available via the Knowledge Center in myCAvax and at [EZIZ.org](http://EZIZ.org).

### My Turn Help Desk

- Onboarding: email [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov) Technical support for My Turn Clinic: email [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov) or call (833) 502-1245, (Monday – Friday 8:00 am – 5:00 pm, PT).
- [Job aids, demos and training opportunities](#)

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EZIZ.org



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