

Weekly Wrap Up

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CDPH News Release: Get a Flu and COVID-19 Shot to Boost Family Immunity During the Holidays

CDPH is reminding Californians to get vaccinated against influenza (flu), COVID-19, and other winter viruses to protect yourself and loved ones this winter. [Follow this link to view the full news release.](#)

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Suggested Message: Vaccines for Older Adults

[Share messages](#) encouraging older adults to stay up to date on their vaccines this respiratory virus season. Older adults are at higher risk for pneumococcal disease, such as pneumonia, meningitis, and bloodstream infections. Everyone over 50 years are now recommended to get the pneumococcal immunization.

Older adults, especially those with weakened immune systems, are also at higher risk for getting very sick from respiratory viruses and should get updated flu, COVID-19 and RSV vaccines.

Call your health care provider or schedule your vaccines at [MyTurn.ca.gov](https://www.myturn.ca.gov).

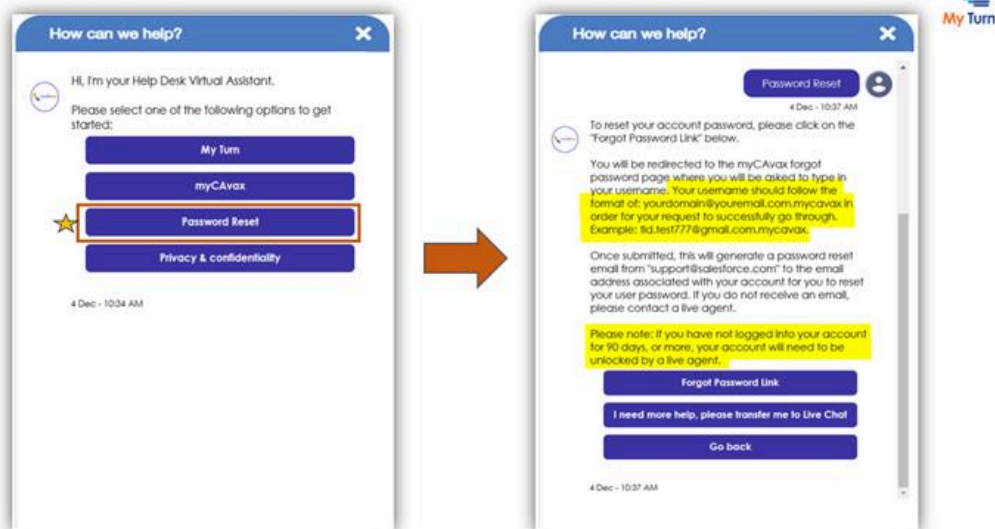
Resources:

- [“Protect Yourself from Respiratory Viruses” flyer for older adults](#)
- [Flu and COVID-19 Vaccines Communication Toolkit](#)
- [Respiratory Virus Prevention Toolkit](#)
- [RSV Toolkit](#)

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My Turn and myCAvax Virtual Agent Update for Password Reset

Password Reset Relocation



The Provider Call Center (PCC) has updated the function for resetting your password in our Virtual Agent. Password reset is now located in the main menu.

The following is the new process:

- To reset your account password, open the Virtual Agent in My Turn or myCAvax and select “Password Reset” from the main menu.
- You will be redirected to the myCAvax login page where you click on the link for “forgot password.” You will be asked to type in your username. Your

username should follow the format of: [yourdomain@youremail.com.mycavax](#) in order for your request to successfully go through. Example: [tld.test777@gmail.com.mycavax](#).

- Once submitted, this will generate a password reset email from "[support@salesforce.com](#)" to the email address associated with your account for you to reset your user password. If you do not receive an email, please contact a live agent.

Please note: If you have not logged into your account for 90 days, or more, your account will need to be unlocked by a live agent.

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Immunizing for Two+: Enhancing Maternal Protection & Vaccine Uptake Webinar

Don't miss this special webinar Tuesday, December 10, hosted by the American College of Obstetricians and Gynecologists (ACOG), the California Department of Public Health (CDPH) and the California Immunization Coalition featuring OBGYN Dr. Neil Silverman, who will share practical strategies to improve prenatal vaccination rates in busy practices. Get the latest insights on rising vaccine-preventable disease rates, prenatal vaccine recommendations, and valuable resources to enhance your prenatal practice.

JOIN THE AMERICAN COLLEGE OF OBSTETRICIANS & GYNECOLOGISTS (ACOG) DISTRICT IX COMMITTEE ON PUBLIC HEALTH FOR A SPECIAL WEBINAR:

Immunizing for Two+: Enhancing Maternal Protection & Vaccine Uptake



Register at: bit.ly/ACOGwebinar



SPEAKER
NEIL SILVERMAN, MD
OB-GYN

TUES, DEC 10, 2024
12 PM TO 1 PM (PT)

PRESENTED IN PARTNERSHIP WITH THE CA DEPARTMENT OF PUBLIC HEALTH,
IMMUNIZATION BRANCH & THE CALIFORNIA IMMUNIZATION COALITION

[Register now](#) to ensure you're up to date on the best ways to protect your patients and their babies!

When: Tuesday, December 10, 2024, 12:00 pm – 1:00 pm (PT). Reserve your spot and [register today!](#)

Who should attend: OBGYNs, midwives, family physicians and staff supporting prenatal care delivery.

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Upcoming CDPH Cancellations and Closures

- The **CDPH Immunization Updates for LHDs webinar** on Tuesday, December 24, 2024, has been cancelled in observance of the holiday week. The LHD webinar series will resume on Tuesday, January 7, 2025.
- The **CDPH Immunization Updates for Providers webinar** on Friday, December 27, 2024, has been cancelled in observance of the holiday week. The webinar series will resume on Friday, January 10, 2025. If you have not done so already, please register for future sessions [here](#).

- The **Provider Call Center** will be closed on Wednesday, December 25, 2024, and January 1, 2025.

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Holiday Ordering Cadence

For information on ordering cadence changes see the following calendars:

- [2024 Routine Vaccination Distribution Holiday Calendars & Holds](#)
- [CA SGF Flu Vaccine Program: 2024 Holiday Ordering & Distribution Cadence Calendar](#)

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Upcoming Webinars

Immunizing for Two+: Enhancing Maternal Protection & Vaccine Uptake

- [Register](#) for Tuesday, December 10, 2024, 12:00 pm – 1:00 pm (PT)

Vaccines for Adults (VFA) Webinar: Looking Ahead: 2025 Recertification Essentials, Program Updates and ACIP Updates

- [Register](#) for Wednesday, December 11, 2024, 12:00 pm – 1:00 pm (PT)

CDPH Immunization Branch Updates for Providers Webinar (occurs every other Friday)

- [Register](#) for the next session: Friday December 13, 2024, 9:00 am – 10:30 am (PT)

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Contact CDPH Immunization Branch

Immunization Provider Call Center

For program information: Email providercallcenter@cdph.ca.gov or call (833) 502-1245 (Monday – Friday, 8:00 am – 5:00 pm, PT).

myCAvax Help Desk

For technical issues (e.g., password resets): Email myCAvax.HD@cdph.ca.gov or call (833) 502-1245, (Monday – Friday, 8:00 am – 5:00 pm, PT).

System-related training materials are available via the Knowledge Center in myCAvax.

[Subscribe to EZIZ Emails](#)

My Turn Help Desk

EZIZ.org

Onboarding: email myturnonboarding@cdph.ca.gov

Technical support for My Turn Clinic email MyTurn.Clinic.HD@cdph.ca.gov or call (833) 502-1245 (Monday – Friday 8:00 am – 5:00 pm, PT).

[Job aids, Demos, and Training Opportunities](#)

Vaccines for Children (VFC) Customer Service Center

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For program information: Email MyVFCvaccines@cdph.ca.gov or call (877) 243-8832 (Monday – Thursday, 9:00 am – 4:30 pm, PT; Friday, 9:00 am – 4:00 pm, PT).

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