

## Weekly Wrap Up

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### **My Turn Provider Locator Will Go Live in myCAvax on Wednesday, June 26, 2024**

The My Turn Provider Locator will go live in myCAvax on Wednesday, June 26, 2024. You will be able to use the new 'Provider Locator' feature in myCAvax to find nearby providers by entering their zip codes and filtering by program or provider type.

If you want your location to appear on the 'My Turn Public' portal, you will be able to select the 'My Turn Vaccine Locator Opt-in' tab, click the location's 'Manage Vaccine Locator Form' link, and complete the information form to opt-in.

Patients will be able to use the new 'Vaccine Locator' tool, which will replace the Walk-in page and include all My Turn Walk-in clinics as well as other providers that opt into this experience.

The Vaccines for Children (VFC) Vaccine Locator will be retired from EZIZ soon – please update any links managed on your websites.

If you have questions about the My Turn Locator, email [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov) or call (833) 502-1245, Monday through Friday from 8:00 am – 5:00 am (PT).

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## Back to School Immunizations: Beat the Rush!

The new school year is just around the corner and now is the time to get pediatric patients caught up on vaccinations! Many [children need to catch up](#) to meet school immunization requirements and to stay protected against vaccine-preventable diseases such as whooping cough, measles, and chickenpox.

Appointments may become scarce as the summer break ends, and children could miss days at school waiting to get their immunizations. Your clinic's actions now can make all the difference!

### Proactive Back-to-School Strategies to Consider:

- **Use the immunization registry and your EHR** to identify children who missed well child visits and/or recommended immunizations.
- **Reach out to schedule in-person appointments** using a [robocall script](#), [letter](#), or text.
- **Plan back-to-school immunization catch-up clinics** at convenient times for working parents, including weekends and evenings.
- **Administer needed immunizations at ALL visits**, not just well-child checks.
- **Designate a certain number of “immunization-only” appointments** each day leading up to school entry.
- **Use effective communication techniques.** Start with language that assumes a parent will accept vaccines for their child (e.g., “Your child needs three vaccines today.”). [Be prepared to answer any questions and address concerns](#). Make a strong recommendation and share reasons why you support immunizations; personal accounts can be persuasive and memorable!
- **Foster support for immunizations in your practice** by adopting [these practices](#).

Don't miss our next VFC Afternoon TEAch with CDPH webinar, **Beating the Back to School Rush: Proactive Planning for School Vaccination Compliance & Exemptions** on Wednesday, June 26, 2024, 12:00 pm – 1:00 pm (PT). [Register here!](#)

### Back-to-School Immunization Resources:

- [Immunization Requirements for Pre-K](#)
- [Immunization Requirements for K-12th Grade](#)
- [Immunization Timing Schedule 2024](#)
- [Let's RISE Initiative \(CDC\)](#)

Thank you for keeping California kids healthy!

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## UPDATE: VFC Provider Office Hours Webinar Schedule Change

Due to unforeseen circumstances, the Thursday, June 27, 2024, 12:30 pm – 1:00 pm, VFC Provider Office Hours webinar **has been rescheduled to Friday, June 28, 2024, from 11:00 am – 11:30 am.**

All current registrants have been notified via Zoom and have already been transferred into the Friday, June 28, 2024, 11:00 am – 11:30 am session. For current registrants: If this time change does not work, you may find information for other VFC Office Hours sessions using this link: [myCAvax on EZIZ](#).

If you have not registered to a myCAvax Office Hours and would like to register for the Friday, June 28, 2024, 11:00 am – 11:30 am session, please register using this link: [VFC Office Hours Zoom Registration Link](#).

If you have any VFC-related questions, please email [MyVFCvaccines@cdph.ca.gov](mailto:MyVFCvaccines@cdph.ca.gov) or contact VFC Customer Service Center. Phone & hours: (877) 243-8832, Monday – Thursday, 9:00 am – 4:30 pm, Friday 9:00 am – 4:00 pm (PT).

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## VFC Provider Access to myCAvax

As of June 10, 2024, the California VFC Program has moved to a new vaccine ordering and management system, myCAvax. Providers must use myCAvax for all VFC vaccine management activities such as submitting a new vaccine order, return, transfer, wastage, shipment incident, or temperature excursion form.

The primary and backup vaccine coordinators identified in MyVFCVaccines before the system transition, who did not have prior myCAvax access, received a

welcome email on June 10, from no-reply-mycavax@cdph.ca.gov and were instructed to complete password setup within 7 days. Since it is now more than 7 days past the transition, any coordinators who have not yet logged in to myCAvax to activate their account and set their password will now need to contact the Provider Call Center through the VFC Program for help activating their account. Call (877) 243-8832, option 9, for assistance.

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## Updated COVID-19 Provider FAQs

Find answers to the most frequently asked questions in the [COVID-19 vaccine and therapeutics FAQs](#), updated June 20, 2024.

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## Reminder to Report COVID-19 Therapeutics

CDPH would like to remind all providers or sites that received COVID-19 therapeutics from U.S. Department of Health and Human Services (HHS) to finalize their reporting data in the Health Partners Ordering Portal (HPOP), by Sunday, June 30, 2024.

All HHS-procured therapeutics received must be accounted for as administered, transferred, wasted, or returned. Administration for Strategic Preparedness and Response (ASPR) recognizes full reconciliation may not be possible, and thus, is striving to reach at least a 95% reconciliation for each product HHS distributed.

Once 95% reconciliation is achieved and current on-hand inventory is zero, no additional reporting for that product is required.

Partners who still have an inventory of non-expired oral antivirals need to report on-hand inventory that has not yet been dispensed. Federal entities that are receiving HHS-distributed oral antivirals must continue to report that inventory.

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## Upcoming Webinars and Training

## VFC Afternoon TEAch - Beating the Back to School Rush: Proactive Planning for School Vaccination Compliance & Exemptions

- [Register](#) for Wednesday, June 26, 2024, 12:00 pm – 1:00 pm (PT)

### myCAvax VFC Provider Office Hours

- [Register](#) for Thursday, June 27, 2024, 9:30 am – 10:00 am (PT)
- [Register](#) for Friday, June 28, 2024, 10:00 am – 10:30 am (PT)

### CDPH Immunization Branch Updates for Providers Webinar (occurs every other Friday)

- [Register](#) for the next session: Friday June 28, 2024, 9:00 am – 10:30 am (PT)

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## June - July Holiday Ordering Cadence Calendar for Bridge Access Program (BAP) and State General Fund (SGF)

Providers should remember to set a temporary closure on their myCAvax accounts during holiday closures at their sites. This will ensure that CDPH can exclude any necessary orders from processing to avoid shipping incidents. See Holiday Ordering & Distribution Calendars below for details.

- [CA BAP COVID-19 Vaccine Program - Holiday Ordering & Distribution Cadence Calendar](#)
- [CA SGF Flu Vaccine Program - Holiday Ordering & Distribution Cadence Calendar](#)

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## Support Opportunities

### Provider Call Center

For Program information: email [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov) or call (833) 502-1245 (Monday - Friday, 8:00 am - 5:00 pm, PT)

## myCAvax Help Desk

For technical issues (e.g., password resets): email [myCAvax.HD@cdph.ca.gov](mailto:myCAvax.HD@cdph.ca.gov) or call (833) 502-1245, (Monday – Friday, 8:00 am – 5:00 pm, PT)

System related training materials are available via the Knowledge Center in myCAvax and at [EZIZ.org](http://EZIZ.org).

## My Turn Help Desk

- Onboarding: email [myturnonboarding@cdph.ca.gov](mailto:myturnonboarding@cdph.ca.gov) Technical support for My Turn Clinic: email [MyTurn.Clinic.HD@cdph.ca.gov](mailto:MyTurn.Clinic.HD@cdph.ca.gov) or call (833) 502-1245, (Monday – Friday 8:00 am – 5:00 pm, PT).
- [Job aids, demos and training opportunities](#)

## VFC Customer Service Center

- For VFC program and policy needs: email [MyVFCvaccines@cdph.ca.gov](mailto:MyVFCvaccines@cdph.ca.gov) or call (877) 243-8832 (Monday – Thursday, 9:00 am – 4:30 pm, Friday 9:00 am – 4:00 pm, PT)

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