



August 27, 2025

Provider Updates

Provider Call Center Closed on Monday, September First

The Provider Call Center will be closed on Monday, September 1, 2025, in observance of the Labor Day Holiday. It will reopen on Tuesday, September 2, 2025.

Contact the Provider Call Center for support with:

- Vaccines for Adults (VFA)
- LHD 317
- State General Fund (SGF)
- myCAvax
- My Turn Clinic

Regular hours of operation are:

- Monday – Thursday | 9:00 am – 4:30 pm (PT)
- Friday | 9:00 am – 4:00 pm (PT)

Phone: (833) 502-1245

Email: providercallcenter@cdph.ca.gov

Important Webinar Video Recordings and Slide Deck Links

Catch up on important CDPH webinars!

Provider Immunization Updates Webinar Recording and Slide Deck

If you were not able to join last Friday's CDPH Immunization Updates for Providers monthly webinar, we invite you to catch up by watching the [video recording](#) and reviewing the [slide deck](#).

The session includes key updates on program operations, clinical guidance, and system enhancements.

We also hope you'll join us for the next CDPH Immunization Updates for Providers webinar on Friday, September 19, 2025, from 9:00 – 10:30 AM (PT). [Register here](#)

Affirming Maternal Vaccination Against Seasonal Respiratory Illness Webinar

Thank you to everyone who joined us for yesterday's webinar, Affirming Maternal Vaccination Against Seasonal Respiratory Illness, hosted by CDPH in partnership with ACOG. For those who were unable to attend—or would like to revisit the content—we're pleased to share the following resources:

[Webinar Recording](#) and [Slide Deck](#)

The session featured Dr. Neil Silverman and CDPH Immunization experts discussing:

- The role of COVID-19, RSV, and influenza vaccines during pregnancy
- National recommendations and clinical guidance
- Strategies to overcome barriers related to coverage, billing, and reimbursement
- Resources to support your conversations with patients

Thank you for your continued commitment to protecting maternal and infant health.

National Immunization Awareness Month: Older Adults



We are observing the final week of National Immunization Awareness Month and this week we are highlighting immunization for older adults. Older adults have weaker immune systems, so it's important to keep them up to date with their vaccines.

With respiratory virus season just around the corner, make sure to protect your patients by vaccinating them against [flu, COVID-19, and RSV](#). Complications from these diseases are very dangerous, especially for older adults! Getting annual flu and updated COVID-19 vaccines can help them from getting severely ill or hospitalized. A [second dose of COVID-19 vaccine](#) is also recommended for older adults 65+ at least 6 months after their latest dose to protect against severe COVID-19 disease.

One dose RSV vaccine is recommended to adults 75+ and now expanded to [adults starting at 50 years](#) who are at increased risk for severe RSV disease. Timing is year-round, so you don't have to wait. Offer the RSV vaccine to eligible, unvaccinated adults now!

Here are other tips to make sure older patients are up to date with their vaccines:

- When patients come in for visits, check if they are also due for [other recommended vaccines](#) like shingles and pneumococcal vaccines.
- Hold vaccine clinic hours for flu, COVID-19, and RSV. They are safe to get at the same time. See [Fall-Winter Immunizations Guide](#) for more information.
- Promote vaccines using helpful guides and resources. Visit the [EZIZ Flu and Respiratory Disease page](#) for more.

Thank you for protecting Californians and keeping them healthy!

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