



Wednesday, September 24, 2025

## **Upcoming System Maintenance - Vaccine Orders and Waste Returns**

The Centers for Disease Control and Prevention (CDC) will be performing scheduled maintenance on their Vaccine Tracking System (VTrckS). During this time, vaccine orders and waste returns will not be processed.

### **Maintenance Schedule:**

- Begins: Tuesday, September 30 at 6:00 AM (PT)
- Ends: Wednesday, October 1 at 6:00 PM (PT)

### **What You Need to Know:**

- The California Department of Public Health (CDPH) will resume processing vaccine orders and waste returns on Thursday, October 2.
- All orders will follow the usual processing timelines after that.

### **You may continue to use myCAvax to:**

- Submit, review, and approve vaccine orders
- Report vaccine waste

### **Please Contact the Provider Call Center if you have questions:**

- Email: [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov)
- Phone: (833) 502-1245
- Hours of Operation: Monday–Thursday: 9:00 AM – 4:30 PM and Friday: 9:00 AM – 4:30 PM

Thank you for your attention and continued partnership.

---

## Pharmacy Law, AB 144, DMHC APL and Medi-Cal Rx Alert

Enactment of Assembly Bill (AB) 144 authorizes pharmacists to independently initiate and administer any immunization recommended by the Advisory Committee on Immunization Practices (ACIP) as of January 1, 2025, and endorsed by the California Department of Public Health (CDPH).

The Department of Health Care Services (DHCS) published [a new communication](#) regarding Medi-Cal coverage of vaccines. This letter outlines important updates and clarifications on vaccine coverage policies under the Medi-Cal program.

The Department of Managed Health Care also published an [All Plans Letter](#) which outlines the obligations of health plans to cover preventive care items.

We encourage all pharmacists to review these documents carefully to ensure alignment with current coverage guidelines and to support continued access to immunizations for Medi-Cal beneficiaries.

[Subscribe to EZIZ Emails](#)

EZIZ.org



California Department of Public Health | Immunization Branch  
850 Marina Bay Pkwy  
Richmond CA 94804  
[View In Browser](#)

Copyright @Microsoft Dynamics, All right reserved.  
850 Marina Bay Parkway, Bldg P Richmond CA 94804  
[Unsubscribe](#)