

## Latest Updates and Resources

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## CDPH Immunization Updates for Providers Friday, June 28, 2024

Please join CDPH **Friday, June 28, 2024, from 9:00 - 10:30AM (PT)** for the CDPH Immunization Updates for Providers webinar, occurring every other Friday. CDPH subject matter experts will provide updates, resources, and answer attendees' vaccine questions.

Please ensure someone from your staff attends to hear relevant and timely updates.

**Friday, June 28, 2024, 9:00 - 10:30 am (PT).**

**[Register here!](#)**

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## myCAvax VFC Provider Office Hours

Join CDPH for a 30-minute Q&A session about the VFC program in myCAvax. You will hear quick updates from subject matter experts and leadership before jumping into a dedicated Q&A session. NOTE: CDPH will share similar updates at each

session. Join one or many sessions as you have questions. CDPH recommends joining one session each week.

- **Thursday, June 27, 2024, 9:30 - 10:00 am (PT).** [Register here](#)
- **Friday, June 28, 2024, 11:00 - 11:30 am (PT).** [Register here](#)

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## July Holiday Ordering Cadence Calendars

Providers should remember to set a temporary closure on their myCAvax accounts during holiday closures at their sites. This will ensure that CDPH can exclude any necessary orders from processing to avoid shipping incidents. Please note: order holds on July 4th and 5th apply to all programs in myCAvax. See Holiday Ordering & Distribution Calendars below for details.

- [CA BAP COVID-19 Vaccine Program - Holiday Ordering & Distribution Cadence Calendar](#)
- [CA SGF Flu Vaccine Program - Holiday Ordering & Distribution Cadence Calendar](#)

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## Provider Call Center Closed in Observance of July 4th Holiday

The provider call center will be closed on July 4, 2024 in observance of the July 4th holiday. The PCC will reopen with regular hours on Friday, July 5, 2024 at 8:00 am.

For support, please email [providercallcenter@cdph.ca.gov](mailto:providercallcenter@cdph.ca.gov) or call (833) 502-1245. Regular hours are Monday - Friday, 8:00 am - 5:00 pm, (PT).

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## Reporting Temperature Excursions for NON-impacted Vaccines & Large Files

## Non Impacted Vaccines

**Background:** Previously the SHOTS system required providers to report temperature excursions with VFC vaccines even if the vaccines were not affected. Providers had the option to select "no vaccines in the unit, during the time of excursion" when submitting the report.

**New Guidance:** Providers should not be reporting temperature excursions if the vaccines were not directly impacted!

## Uploading Large Temperature Log Files on Temperature Excursion Reports:

**Background:** Providers unable to upload temperature log files larger than 3 MB on an excursion report.

**Guidance:** Providers should attempt to upload the larger file after they have submitted the Excursion Event report. Any smaller files may be uploaded during the submission. There is a job aid available in myCAvax that provides guidance on how to do so (page 21): [Recording Temperature Excursions | Salesforce](#).

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