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Stay Safe While Gathering with Family and Friends

The holidays can be a special time, but respiratory illness can also come with all the gatherings. With [Influenza \(flu\) and Respiratory Syncytial Virus \(RSV\) activity rising in California](#), continue vaccinating against [respiratory diseases](#).

Flu and COVID-19: everyone 6 months of age and older should get updated (2024 – 2025) flu and COVID-19 vaccines

RSV:

- All infants 0 – 8 months
- Young children 8 – 19 months at [high risk](#) of RSV disease
- Pregnant persons from 32 – 36 weeks gestation
- Adults 75+ or aged 60 – 74 at [increased risk of severe disease](#)

Thank you for keeping patients healthy and well during this season!

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Register: Benefits of Using My Turn Clinic Webinar

My Turn Clinic is a platform designed to streamline vaccine administration and clinic management. It allows California immunization providers to manage patient eligibility, scheduling, dose administration, reporting, and AB 1797 compliance, all in one place!

Join CDPH and My Turn for an informational webinar:

- Benefits of My Turn Clinic Webinar
- January 14, 2025, 12:00 pm – 1:00 pm (PT)
- [Register here](#)

Please see our new [What is My Turn Clinic](#) flyer for details and additional information.

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Holiday Shipping Schedule

There will be limited shipping the last two weeks of December (December 23 through December 31) for orders processed prior to December 12, 2024. Any orders processed after this date may not be shipped prior to January, 2025.

For details on vaccine delivery blackout dates (shipment holds) please refer to our [Routine Vaccine Distribution Holiday Calendar](#) for details.

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Upcoming CDPH Cancellations and Closures

- The **CDPH Immunization Updates for LHDs webinar** on Tuesday, December 24, 2024, has been cancelled in observance of the holiday week. The LHDs webinar series will resume on Tuesday, January 7, 2025.

- The **CDPH Immunization Updates for Providers webinar** on Friday, December 27, 2024, has been cancelled in observance of the holiday week. The webinar series will resume on Friday, January 10, 2025. If you have not done so already, please register for future sessions [here](#).
- The **Provider Call Center** will be closed on Wednesday, December 25, 2024, and on January 1, 2025.
- There will be no **Weekly Wrap Up** next Friday, December 27, 2024. The next Weekly Wrap Up will be sent on Friday, January 3, 2025.

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Contact CDPH Immunization Branch

Immunization Provider Call Center

For program information: Email providercallcenter@cdph.ca.gov or call (833) 502-1245 (Monday – Friday, 8:00 am – 5:00 pm, PT).

myCAvax Help Desk

For technical issues (e.g., password resets): Email myCAvax.HD@cdph.ca.gov or call (833) 502-1245, (Monday – Friday, 8:00 am – 5:00 pm, PT).

System-related training materials are available via the Knowledge Center in myCAvax.

My Turn Help Desk

Onboarding: email myturnonboarding@cdph.ca.gov

Technical support for My Turn Clinic: email MyTurn.Clinic.HD@cdph.ca.gov or call (833) 502-1245 (Monday – Friday 8:00 am – 5:00 pm, PT).

[Job aids, Demos, and Training Opportunities](#)

Vaccines for Children (VFC) Customer Service Center

For program information: Email MyVFCvaccines@cdph.ca.gov or call (877) 243-8832 (Monday – Thursday, 9:00 am – 4:30 pm, PT; Friday, 9:00 am – 4:00 pm, PT).

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