

ESSENTIAL CHECKLIST

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# SECURE PULL PRINTING

25 Questions You Should Ask  
When Comparing Pull Printing  
Vendors.

When looking for a pull-print vendor, it is important to remember that it is unlikely to find one solution that will address all your architecture and capability requirements. To help your search it is important to consider the following questions about solution features, and technical and architectural requirements.

## Features

- Is the solution compatible with existing hardware brands?
- Can user print from tablets and mobile phones? What do you support? (iOS, Windows, nnAndroid)
- What release options do you have? Badge swipe release, QR code, PIN, password, nnnetwork credentials, biometric?
- Do you have job routing features that allow users to find the best device based on the nnprint job?
- Does the solution have a central management console? Does the console give you nnaccess to statistics and data?
- Is the interface user friendly?
- Can the vendor tailor the solution to your enterprise's needs?
- How will software updates be managed? Automatic, or through IT department?
- How does support work? Who handles service calls?
- Does the solution offer options to manage billing?
- Is the solution compliant with your industry's security regulations? (ISO, SOX, HIPAA, nnnFISMA, PIPEDA, GDPR, etc.)
- Does the pull print solution offer monitoring and alerts on a device level?
- What languages are supported?
- Does the solution offer guest printing?

## Technical/Architectural Requirements:

- How many local print servers are required?
- How will servers be configured in order to accommodate pull printing?
- How much involvement is needed by the IT department?
- With on-prem solutions, are there necessary changes that need to be made to the nnooperating system?
- Does the solution have a universal print driver or a proprietary one?
- Will the print job be stored in the local service, private cloud, or stored on the desktop/nnworkstation?
- If using VDI environments is there an integration needed for the pull-print solution to nnooperate?
- Does the solution support load balancing during high print volumes?
- Does the solution offer a failover function?
- Is encryption used at rest, in motion, or both?
- Does the solution integrate with a single or multiple wide Active Directory servers to provide user authentication and identification of guest users?

**Ready to learn more? Schedule a no obligation pre-consultation call with us to learn how to improve your secure print management experience!**

**[Book a Meeting Now](#)**

### About Process Fusion

Process Fusion is a software company and a cloud solution provider. We help organizations transform inefficient, paper (labor) intensive business processes into a secure, automated, mobile ready Digital First experience for all participants.

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