

ESSENTIAL CHECKLIST

HEALTHCARE PRINTING

28 Questions You Should Ask
When Comparing Healthcare
Printing Solutions

Going through the process of selecting a healthcare printing solution isn't easy...

Many third party healthcare printing solutions may seem similar on the surface, but once you dig deeper into the specific requirements that your environment needs, you will find they are very different. This guide is meant to help walk you through your decision-making process and to keep in mind what questions to ask when deciding if an healthcare printing solution is the right fit for your organization.

Software Testing:

- Do you provide a free trial of your product?
- Does your free trial provide full functionality.
- Can you extend free trials after the set date?
- Do you provide IT support during free trials?
- What are the minimum system requirements?

Purchasing:

- Is your product developed in-house? If not, who is it outsourced to?
- How is your software licensed?
- Do you provide 24/7 IT support?
- Do you provide post-sales training for system administrators?
- Are there any healthcare customers that we may contact?
- What is the upfront cost and the recurring costs for your solution?

Product Offering:

- What type of architectures do you support?
- What EMR/EHR system does your solution support?
- What print file format is adopted within your universal printer driver solution?
- Do you provide redundancies and is the solution fault tolerant?

- Is your solution HIPAA, PIPEDA, and Safe Harbour compliant?
- Do you provide secure pull printing / follow me printing?
- Will I need to upgrade my current fleet to facilitate secure pull printing?
- Does your product provide tracking for print data and archive documents?
- Is rule based printing an option?
- Do you provide rule based printing for custom printer profiles?
- Do you provide RFID/HID? Which card readers do you support?
- Do you support secure plain paper prescription printing?
- Do you support guest printing / email to print?
- Is rule based printing an option?
- Do you support prescription label or other types of speciality printing?
- Does your solution provide delegate printing?
- Are there any features of functionality lost from printing vendor to vendor?

Ready to learn more? Schedule a no obligation pre-consultation call with us to learn how to improve your healthcare printing experience

[Book a Meeting Now](#)

About Process Fusion

Process Fusion is a software company and a cloud solution provider. We help organizations transform inefficient, paper (labor) intensive business processes into a secure, automated, mobile ready Digital First experience for all participants.

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