

# Our Commitment to Security

## Our journey began from our partnership with the Canadian federal government

Process Fusion delivers secure, scalable digital solutions designed to meet the evolving needs of modern organizations, including highly regulated sectors such as healthcare.

Our approach integrates security, privacy, and compliance by design, ensuring that data protection is embedded across all layers of our solutions and operations.

## Process Fusion is Committed to the Highest Security



We maintain a robust Information Security Management System (ISMS) aligned with internationally recognized standards:

- **ISO/IEC 27001** - Information Security Management System
- **ISO/IEC 27017** - Cloud Security
- **ISO/IEC 27018** - Protection of Personal Data in the Cloud
- **SOC 2 Type II** - Security, Availability, Confidentiality



Availability



Processing Integrity



Security



Privacy



Confidentiality

## Regulatory Alignment

Our solutions are designed to support compliance with applicable privacy regulations, including:

- **PHIPA (Canada)** – Protection of Personal Health Information
- **HIPAA (United States)** – Protection of health data
- **GDPR (European Union)** – Data protection and privacy

We help our clients meet their regulatory obligations with secure system design, privacy controls, and operational processes.

### Personal Health Information Protection Act (PHIPA)

Governs how personal health information (PHI) is collected, used, and shared in Ontario's health sector, balancing patient privacy with the need for effective care and setting strict data handling standards.

### Health Insurance Portability and Accountability Act (HIPAA)

HIPAA compliance is regulated and enforced by the US government to ensure the confidentiality, integrity, and availability of sensitive patient data.

### General Data Protection Regulation (GDPR)

GDPR is a regulation that harmonizes national data privacy laws across the EU and enhances the protection of all EU residents' personal data.

## Privacy by Design

Privacy is embedded into our systems and processes from the outset:

- Data minimization principles
- Purpose limitation
- Secure data lifecycle management
- Breach response and notification procedures
- Ongoing risk assessments

## Our Commitment to Customers

We understand that security and privacy are not just compliance requirements; they are critical to trust.

### **Process Fusion is committed to:**

- Providing transparent, detailed responses to client security requirements
- Continuously improving our controls and practices
- Supporting our clients in regulated environments with confidence



# Contact Us

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