Our Commitment to Security

Our journey began from our partnership with the Canadian federal government

✓ To implement an on-premise solution, we are required to be either SOC 2 Type 2 or ISO 27001 certified.

✓ To offer cloud solutions, we need to be both SOC 2 Type 2 and ISO 27001 certified.

Process Fusion is Committed to the Highest Security

| SOC 2 Type 2 | ISO 27001 | ISO 27017 | ISO 27018 | HIPAA | UK Cyber Essentials | GDPR |

Our Commitment to Customers

Data privacy and security have always been top priorities for Process Fusion. When developing our software or offering our services, safeguarding user privacy has always been a key part of our product development, marketing and company culture.

We have invested heavily in various training and certification programs to build and maintain a working information security management system to ensure that our products and services follow the principles of confidentiality, integrity and availability.

Process Fusion is committed to achieving the highest of security standards with the proper controls, as defined by industry standards and frameworks on an ongoing basis.

ISO27001 is about CIA and ISMS

We are required to implement and maintain an Information Security Management System (ISMS) based on the ISO27001 Standard to ensure:

Confidentiality

✔ Through a series of robust access controls, only the right people will have the right access to data.

Integrity

✔ Control is tightened by limiting the ability to alter or destroy information.

Availability

✔ All data must be available to authorized individuals whenever it's needed.

A SOC 2 Audit covers Controls in five areas:

Availability   **Processing Integrity**   **Security**   **Privacy**   **Confidentiality**

UK Cyber Essentials

Cyber Essentials is a simple but effective, United Kingdom National Cybersecurity Centre (NCSC) backed scheme for protecting an organization, whatever its size, against a whole range of the most common cyber attacks. Cyber Essentials certification has become a requirement for bidding commercial and government contracts in the UK.

General Data Protection Regulation

GDPR is a regulation that harmonizes national data privacy laws throughout the EU and enhances the protection of all EU residents with respect to their personal data. This harmonization creates new rights for individuals and a set of stronger and clearer rules for businesses.

Health Insurance Portability and Accountability Act

HIPAA comes with a series of regulatory standards that outline the lawful use and disclosure of protected (aka personal) health information (PHI). HIPAA compliance is regulated and enforced by the US government.

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